

Raquel J. Webster Senior Counsel

February 16, 2021

### **BY ELECTRONIC MAIL**

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

## RE: Docket 5022 - Suspension of Service Terminations and Certain Collections Activities During the COVID-19 Emergency Response to PUC's Weekly Data Request

Dear Ms. Massaro:

On behalf of National Grid,<sup>1</sup> I have enclosed the Company's response to the PUC's Weekly Data Request in the above-referenced matter.

Thank you for your attention to this filing. If you have any questions, please contact me at 781-907-2121.

Sincerely,

Websto

Raquel J. Webster

Enclosure

cc: Docket 5022 Service List Jon Hagopian, Esq. John Bell, Division Linda George, Division

<sup>&</sup>lt;sup>1</sup> The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

# <u>PUC 1-1</u>

# Request:

Please provide the following information on a weekly basis for the period commencing March 2020 (Please provide in the format provided to the Massachusetts Department of Public Utilities – referenced in Cargill Hearing Officer Memorandum dated April 9, 2020).

- Total Number of Customers
- Revenues (\$)
- Sales (kWh Electric/Therms Gas)
- Age Arrearages/Unpaid Bills
  - o Arrears 30 Days 60 Days
  - o Arrears 60 Days 90 Days
  - o Arrears 90 Days >
- Number of Customers Eligible for Termination of Service (Shut-Off) Unpaid Bill
- Number of Customers on Arrearage Management Plan
- Number of Customers on Payment Plan
- Uncollected Accounts/Arrearages
- Sort by Rate Class:
  - o Residential
  - o Residential Low-Income
  - o Small Commercial and Industrial ("C&I")
  - o Medium C&I
  - o Large C&I
- Historic Comparisons -12 Months' Historic Data
  - Variance in dollars
  - o Variance percentage

## Response:

Per the PUC's request, the Company is providing a PDF version of Attachment PUC 1-1. The Company has also provided the Excel document attached as Attachment PUC 1-1.

Company:	Narraganset	t Electric Co	ompany (Ele	ectric Busines	s)																		ГОТ	ם.						
Tab:	ELECTRIC																					EL	ECT	R						
Date:	2/13/2021																													
						201	9											202	20											
	Mar	Apr	May	Jun	July	Aug	Sep	Oct	Νον	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan .	2/13/20						
# of Customers		1				1	1		1	1	1				1			1						_						
Residential	402,439	402,660	402,309	402,127	402,402	402,537	402,999	403,444	404,678	406,006	405,968	406,644	407,456	408,445	408,144	408,367	408,072	409,305	409,538	411,519	412,275	412,575	411,563	41						
Low Income Residential	33,730	33,723	33,714	33,684	33,697	33,700	33,713	33,759	33,874	33,949	33,948	33,981	33,994	33,998	34,243	34,191	34,453	33,499	33,286	31,441	30,980	30,773	32,042	3						
Small C&I	50,972	51,024	51,082	51,217	51,283	51,370	51,491	51,581	51,829	52,070	52,138	52,326	52,454	52,639	52,655	52,675	52,739	52,722	52,718	52,723	52,768	52,816	52,814	- 5						
Medium C&I	8,072	8,078	8,081	8,094	8,108	8,110	8,121	8,126	8,143	8,162	8,165	8,185	8,195	8,201	8,199	8,185	8,189	8,185	8,161	8,149	8,148	8,146	8,141	_						
Large C&I	1,042	1,043	1,044	1,045	1,045	1,047	1,049	1,049	1,050	1,052	1,052	1,053	1,054	1,056	1,055	1,055	1,052	1,051	1,050	1,046	1,047	1,046	1,044	_						
Total	496,255	496,528	496,230	496,167	496,535	496,764	497,373	497,959	499,574	501,239	501,271	502,189	503,153	504,339	504,296	504,473	504,505	504,762	504,753	504,878	505,218	505,356	505,604	50						
# of Customers w/ Arrears									!														!							
Residential	61.152	65.215	61.544	60.130	65,491	67.412	71.579	72.123	79.745	75.462	73.196	78.962	82.598	85,457	80.380	82.261	77.379	83.247	90,003	91.765	92,495	94,828	81.182	8						

2019	2020 Year-Over-Year Variance (Percent Change)	Year-Over-Year Variance (Amount Change)
Mor         Apr         May         Jun         July         Aug         Sep         Oct         Nov         Dec         Jun         Feb           # of Customers         MOV 400, 407 100,	Mor Apr May Jun Jul Aug Sep Oct Nov Dec Jon 2/13/2021 Mor Apr May Jun Jul Aug Sep Oct Nov Dec Jon Feb	Dec         Apr         May         Jun         Jul         Aug         Sep         Oct         Nov         Dec         Jon         Feb           5 (n) 7         5 (26)         5 (26)         6 (26)         6 (26)         6 (26)         6 (26)         6 (26)
	<u>- 40,000</u> 400,000,0	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$
Medum CAL & 0.07 & 0.081 & 0.04 & 0.106 & 0.110 & 0.121 & 0.226 & 0.161 & 0.162 & 0.165 & 0.141 & 0.162 & 0.16	8,195 8,201 8,199 8,105 8,109 8,105 8,106 8,149 8,148 8,144 8,139 1.5% 1.5% 1.5% 1.1% 1.0% 0.9% 0.5% 0.3% 0.1% 0.2% 1,054 1,055 1,055 1,055 1,053 1,051 1,059 1,046 1,044 1,004 1,124 1,2% 1.5% 1.5% 0.7% 0.4% 0.1% 0.3% 0.3% 0.3% 0,054 0,055 1,055 1,055 1,053 1,051 1,059 1,046 1,044 1,104 1,124 1,2% 1.5% 1.5% 1.5% 0.7% 0.7% 0.4% 0.1% 0.3% 0.3% 0.3% 0.3% 0.3% 0.3% 0.3% 0.3	$ \begin{bmatrix} -123 & -123 & -118 & -91 & -81 & -75 & -40 & -23 & -55 & -166 & -75 & -166 & -75 & -166 & -75 & -166 & -75 & -166 & -75 &$
Otom         • • • • • • • • • • • • • • • • • • •	302,155 304,25	0,4585 7,502 7,506 7,506 7,506 7,506 7,506 7,506 7,506 7,506 7,506 7,506 7,506 7,506 7,506 7,506 7,500 7,506 7,500
	I 15198T 15563T 14360 14350 13771 14327 14464 13466T 13260T 13267 13355 1376 13355 1776 2576 7570 266T 3397 076T 4576 13390 14660 1 13233 13274 10277 9578 9578 9778 1977 1978 1978 1978 1978 1978 19	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$
Intermiticity         1,500         1,557	1277 1280 138 130 1378 128 128 128 129 129 129 129 129 129 129 129 129 129	511 381 5 34 [21] 27] 27] 27] 28] 5 34 [21] 27] 28] 38] 39] 34] 11
Arran 30.60	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	5,468 (1,289) (3075) 2,754 (7,511) (2,997) (1,546) (2,255) (6,544) 373
Smill Cal         State	2,2991 2,2991 2,299 2,209 2,299 2,491 3,509 2,2091 2,509 2,209 2,500 2,5	2.776         [753]         [269]         [259]         [219]         [101]         [102]         [102]           451         119         [226]         111         [249]         [62]         112         [46]         [46]
Lange (24) 92 92 65 114 72 93 74 75 117 78 7 Total from 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	107 104 88 33 74 87 70 80 98 105 114 122 87.7% 182.2% 3118 27.7% 25.1% 25.5% 20.8% 34.655 41.369 45.927 42.446 99.400 41.588 31.554 51.58 22.3% 57.7% 15.2% 8.5% 34.3% 4.7% 4.7% 18.9% 1.2%	50 15 (2,471) 18 (40) 15 (23) 6 23 (12) 18 (40) 15 (23) 6 (14) 10 (14)
Reviewnia	17333 18176 14.680 12.179 11.685 10.916 13.646 15.814 14.310 11.778 10.071 11.027 54.7% 20.118 12.78 5.8% 14.2% 5.7% 6.6% 1.2% 12.21% 14.8% 2.153] 1.818] 1.666 1.414 1.222 1.309 1.635 1.718 1.555 1.225 1.121 1.224 14.0% 4.22% 14.0% 10.7% 38.6% 14.2% 32.2% 40.9% 10.2%	6,130 6,067 2,158 664 1,446 (655) 852 (190 1,1965) 2,776 7 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Smull C&l         1,723         1,614         1,961         1,640         1,512         1,716         1,725         1,693         1,755         1,933         1,512           Medium C&l	2,196 3,173 1,787 1,334 1,250 1,121 1,381 1,242 1,506 1,472 1,152 1,235 2,538 96.6% 4.9% -13.7% -7.3% 34.7% -2.2% -29.1% -11.0% -16.1% 2,607 493 287 191 192 1671 148 164 200 215 156 266 10.8% 30.6% 4.6% -13.7% -3.0.6% -38.6% -38.6% -38.6% -38.6% 5,5 5,7 17 1,5 5,7 7,7 1,5 7,7 1,5 7,7 7,7 7,7 7,7 7,7 7,7 7,7 7,7 7,7 7	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$
	$\begin{bmatrix} 15 & 22 & 2^4 & 19 & 16 & 12 \\ 12384 & 15337 & 13338 & 15337 & 13335 & 13335 & 13335 & 13338 & 13738 & 13737 & 12538 & 13831 & 4558 & 4659 & 1088 & 1687$	
Residential         19,415         19,623         19,427         20,354         20,256         19,361         19,347         20,115         25,355         27,580         29,057         27,880           Low Income Residential	29264 35,067 39,180 39,067 38,212 38,868 38,665 42,182 47,014 49,299 46,333 46,144 50,7% 78,3% 101,7% 91,9% 88,7% 100,7% 98,8% 109,7% 85,4% 78,7% 100,1% 10,101 10,497 10,186 9,977 10,073 9,730 9,771 9,077 9,265 9,566 17,13% 20,5% 100,7% 19,8% 131,1% 12,1% 62,1% 48,1% 12,1% 12	9,848 15,464 19,753 18,713 17,963 19,487 19,118 22,067 21,659 21,719 4,476 1,721 1,861 1,506 1,667 1,464 1,083 530 (127) 4481
Medium Cal         176         184         172         180         157         165         177         223         227         218         15           tage Cal         22         15         20         17         16         17         13         14         12         15	241 346 476 446 443 431 371 335 367 365 379 366 27354 88.054 175.664 135.968 134.48 172.969 124.88 89.38 64.664 64.254 122 19 24 28 29 32 26 21 21 23 23 22 0.056 26.756 20.056 64.756 61.356 6	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$
Total 29,543 30,310 29,749 31,016 30,925 23,709 29,862 30,936 37,345 40,072 42,202 40,44 S Amerin 30 40 Residential Starda 345 53,0557,784 36,648,514 55,608,808 57,056,347 55,665,706 510,947,724 59,316,157 52,779,652 57,756,521 38,134,075 510,748		12,323 15,220 24,743 23,020 22,060 23,357 22,012 23,867 22,770 22,518
Low Income Besidential 51,724,403 51,668,665 51,339,642 51,139,013 51,278,865 51,530,501 51,803,809 51,556,855 51,381,152 51,421,688 51,526,356 51,327,94 Small CBI 51,556,681 51,756,753 51,439,272 51,084,468 51,513,664 51,473,868 51,799,604 51,444,683 51,544,255 51,357,669 51,526,525 51,777,4	51,450,097 51,443,099 51,344,099 51,334,715 51,213,728 51,699,234 53,089,149 51,485,576 51,191,182 51,299,881 51,405,467 51,30,710 4.0% 12.3% 0.3% 17.4% 51.% 12.% 12.% 12.% 12.% 12.% 12.% 12.% 1	(\$104,206)         (205,510)         3,427         197,702         (65,137)         177,733         277,284         (88,259)         (188,970)         (121,757)           \$5529,197         827,952         304,480         411,691         448,119)         349,590         232,878         462,464         183,501         377,358
Medium C.0         S108-8.07         S1.000.801         S1.04.7.05         S1.04.7.05         S1.04.7.01         S1.97.524         S1.25.02.001         S1.72.7.201         S1.06.001         S1.04.7.251         S1.06.001         S1.04.7.251         S1.04.001         S1.04.7.251         S1.04.001         S1.04.7.251         S1.04.001         S1.04.7.251         S1.04.001         S1.04	2,424,441 25,524,845 25,4151 52,008,360 25,004,42 52,117,161 52,005,009 52,504,009 52,644,009 52,642,009 52,604,001 52,005,009 52,504,640 52,055,009 52,504,540 52,055,009 52,504,540 52,055,009 52,504,540 52,055,009 52,504,540 52,056,000 52,504,540 52,056,000 52,504,540 52,056,000 52,504,540 52,056,000 52,504,540 52,056,000 52,504,540 52,056,000 52,504,540 52,056,000 52,504,540 52,056,000 52,504,540 52,056,000 52,504,540 52,056,000 52,504,540 52,056,000 52,504,540 52,056,000 52,504,540 52,056,000 52,504,540 5	5565,064 123,617 476,263 787,902 742,609 1315,381 (243,440] 762,1133 555,663 559,969 1 1 5566,064 123,617 476,263 787,902 742,609 1315,381 (244,545) 1215,268 1,136,859 106,351 1 3,417,701 33,566,859 540,1246 85,686,569 569 566,556 55,132,773 54,125,122 54,456,777 1 1
S Artear 50: 90 Reidemial	56,369,550 56,669,835 56,392,718 56,666,130 55,357,678 57,784 57,683,2774 59,789,408 58,539,553 56,405,758 57,230,131 59,94 59,718 60,384 89,664 101,384 83,565 100,284 100,28	32,385,199 2,496,410 2,404,405 2,880,256 2606,254 2,446,920 3972,338 4,933,827 3,747,597 2,577,889 T
Commission         512/42/2         512/7/24/2         512/724/2	31258095 31280245 3128240 3127247 3126399 31201767 31284367 31284567 3972111 3108455 312800 1125% -1.5% -1.5% -1.5% 125% 125% 125% 125% 125% 125% 125% 12	3185/08 10/2391 142/241 185/552 186/07 109/09 205/00 207/213 332/213 373/38 334/00 1 1 1 5322/210 695/597 692/590 472/20 378/69 291/698 344/38 382/213 373/38 34/00 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Lange Cal 1963,849 \$346,647 \$350,697 \$117,165 \$179,000 \$113,700 \$174,100 \$214,896 \$144,897 \$170,691 \$531,332 \$136,97 Total 50,646,655 \$46,666,269 \$46,956 \$352,573,689 \$4,493,519 \$4,845,594 \$53,695,331 \$7,251,367 \$57,251,367 \$4,535,671 \$7,253,139 \$37,475,11 50,646,655 \$46,666,269 \$46,667 \$100,000 \$117,165 \$177,000 \$113,700 \$114,100 \$214,896 \$144,897 \$57,261,367 \$172,300 \$314,307 \$172,300 \$314,307 \$172,300 \$314,307 \$172,300 \$314,307 \$172,300 \$314,307 \$172,300 \$314,307 \$172,300 \$314,307 \$172,300 \$314,307 \$172,300 \$314,307 \$172,300 \$314,307 \$172,300 \$314,307 \$172,300 \$314,307 \$172,300 \$314,307 \$172,300 \$314,307 \$100,300 \$314,307 \$100,300 \$314,307 \$100,300 \$314,	5508,966 5508,196 5505,775 5556,894 5806,279 51,152,308 5378,147 5738,330 5378,970 5824,416 587,299 5784,991 538,991 538,991 538,991 538,991 539,991 539,991 539,991 539,991 530,986,791 543,991 544,991 543,991 543,991 543,991 543,991 543,991 543,991 543,991 543,991 543,991 543,991 543,991 543,991 543,991 543,991 543,991 543,991 543,991 544,991 544,991 544,991 544,991 544,991 544,991 544,991 544,991 544,991 544,991 544,991 544,9	\$145,017 213,549 255,078 139,819 627,269 938,605 200,027 521,454 234,073 653,725 33,282,913 44,094,778 4,011,527 \$4,184,127 \$4,280,139 \$4,115,696 \$5,121,178 \$6,286,92 \$4,744,404 \$3,722,072
SArman 900 Residential	20006.804 2523.373.81 2523.373.81 252.423.07 251.267.06 251 252.627 251 252.667 257.06734 252.423.07 251 252.67 250 252.67 250 252.67 250 252.67 250 252.67 250 250 250 250 250 250 250 250 250 250	38.559.650 11.281,492 14.070.436 15.079.369 16.519.736 19.076.897 20.456.630 24.799.397 27.955.942 30.704.255 52.556.868 2.806.376 3.200.133 3.2127.667 3.563.303 4.023.152 3.725.834 3.113.171 2.703.521 2.672.282
Small C&l         S979,966         S102,211         S10,04,S10         S10,04,S20         S980,000         S1,04,092         S1,153,643         S12,253,888         S1,306,06           Medium C&l         S66,663         S103,515         S360,509         S336,555         S332,354         S302,470         S462,488         S444,664         S424,754           Jume-CB	51455271 52053214 52059270 53040236 53254555 53264351 53260573 53155802 53402355 5376400 5327162 54019566 54264 53278 53284 53278 50	\$515,305 1.302,1023 1.655,409 1.2015,726 1.236,963 1.2,363,226 1.2,29,573 1.2,107,504 1.2,76,492 1.2,515,179 1. \$121,586 \$560,093 1.342,728 1.450,156 1.651,614 1.657,000 1.444,967 1.312,584 1.337,715 1.527,631 473,404 1.11,11,94 4.377 1.2,11,277 2.377,128 2.77,128 2.77,128 2.77,128 2.77,128 2.78,129 2.
Totul Totul Statistican Statistican Stat	52167669 + 577.013.92 + 541.350.615   541.340.975   546.566.672   540.109.921   550.015.048   554.103.93   560.655.119   565.596.799   565.866.466   563.240.744   57.1%   73.3%   93.9%   100.2%   113.7%   125.8%   125.8%   136.5\%   136.5	<u>511.685.906</u> <u>515.667.831</u> <u>520.155.478</u> <u>521.997.495</u> <u>524.588.744</u> <u>527.357.867</u> <u>528.131.022</u> <u>531.528.072</u> <u>534.682.467</u> <u>537.662.514</u>
Residential         \$32,948,960         \$24,847,528         \$22,201,9865         \$21,551,9871         \$22,200,066         \$24,867,320         \$25,674,257         \$57,013,706         \$38,393,100         \$25,669,771         \$30,785,280         \$34,385,77           Low Income Residential         \$51,054,560         \$10,064,778         \$10,074,770	545835895 540.148.256 541.256.476 490564000所 543.5314 550,093.831 557,083.838 564,093.07 552,556,840 565,568,840 565,568,842 157,298,837 53.856 64.45 24.568 99.85 56.64 102.751 132.856 134.251,557 1355,566,840 554,542,07 552,556,840 554,542,07 552,556,840 562,542,042,77 552,556,840,77 552,556,840 562,542,042,77 552,556,840,77 552,556,840 562,542,942,77 552,556,840,77 556,840,77 552,556,840,77 556,840,77	512830/09 15/20/781 18/96/580 21/5124/15 1/21727.335 25/36/241 30/44/101 33/589/921 34/113/580 36/87/731 1 52/566/480 2/583/588 3181/21 3/74/322 4/66/244 4/36/588 4/206/768 3/0821/60 2/387/389 2/38/206 51 96/711 2/545/73 2/67/2401 2/68/246 2/57/301 3/00/5141 2/69/1981 2/97/307 2/81/881 3/07/341
Medium 201 2020 2020 2020 2020 2020 2020 2020	1351164 505604 505611 1766400 517776 50 51775 51657 176776 516777 546800 574159 115 1767 1128 1776 755 1159 115 1058 1058 1058 1058 1058 1058 1058	S800,791         Z.407,893         Z.202,599         Z.740,510         Z.008,203         Z.554,807         Z.727,212         Z.277,839         Z.445,500           5703,575         2.320,407         766,111         1.142,298         1.587,006         2.481,575         70,502         1.391,774         1.720,293         1.401,641
Total \$42,587,479 \$44,597,280 \$40,542,643 \$37,794,170 \$40,051,174 \$41,571,341 \$44,6421,441 \$44,880,109 \$47,837,158 \$44,556,382 \$51,396,611 \$55,282,64 Billed Sales With or therms	540,548,018 567,522,740 556,564,551 571,647,566 575,228,372 556,280,213 558,522,348 591,410,550 595,500,147 596,177,644 5100,190,462 43.1%, 52.3% 69.4%, 64.25% 79.0%, 90.7%, 85.5%, 91.1%, 91.1%, 91.0%, 91.7\%, 91.7\%, 91.	\$18,360,540 \$23,345,460 \$28,149,492 \$31,870,381 \$31,611,792 \$37,714,031 \$39,858,772 \$44,032,739 \$43,573,392 \$46,041,765 16,690,7651 \$52,1839,469 \$15,257,019 \$18,663,243 \$45,712,880 \$37,580,881 \$5,137,007 \$20,821,511 \$52,043,008 \$8,063,287 \$
Instruction	20132101 02312481 02312481 02312481 02112482 021 02312181 0201249 02328211 0230249 0282112 0230249 0248211 02312 021124 0	1.823.0417 51.122.166 51.025.617 51.124.886 52.866.025 53.617.299 51.028.702 5162.088 5866.097 [51.407.163] + - 483.1111 52.465.2241 52.665.5371 54.266.5171 562.084 (51.986.6841 (51.94.4601 53.399.518] [51.99.518] [51.92.51
Medum C4 101174.09 94.064.17 94.786.45 99.241.00 115.065.29 112.150.015 115.103.85 99.449.75 90.547.00 100.200.00 114.468.57 94.574 Lunge C4 192.555.40 20.664.03 179.584.46 155.516.22 1315.7059 127.7961 126.704.558 158.504.09 1167.164.49 198.712.47 79.711.589 Totul 99.555.51 94.557.46 53.744.51 94.471.97 67.797.97127 90.245.558 1531.374.959 135.0716.69 149.724.465.55	9/282369 90/2642/10 80/2642/10 80/2642/10 80/2612/10 10/2612/11 124/2012/30 10/2612/11 124/2012/30 10/2612/11 124/2012/30 10/2612/11 124/2	[3,27]1.27] [54,292,75] [51,295,260] [51,204,266] [51,21,226] [51,276,267] [51,266,00] [51,274,127] [55,904,174] [52,904,174] [52,904,174] [52,914,166] [14,193,85] [54,912,560] [54,212,86
Billed Total Revenue \$		31,573,7755 57,981,843 56,888,639 56,285,251 516,859,448 512,726,322 59,672,517 54,145,887 56,680 55,5691,663 
Smithal Status 2017,02 Status 1,000,00 Status	1258 128 128 128 128 128 128 128 128 128 12	[51,200]         [51,300]
Meetum C&l         Sistes 4276         Sistes 6605         Sistes 317,312.0°         Sistes 3205         Sistes 4276         Sistes 6605         Sistes 317,312.0°         Sistes 3205         Sistes 317,312.0°         Sistes 3205         Sistes 317,312.0°         Sistes 310,312.0°         Sistes	101068471 31287689 31474768 31247470 3121436 3248104 31748609 31135989 3175789 312137599 3776 3257 345 3257 3257 3257 3257 3257 3257 3257 325	BARTAND         BARTAND         Statility         Statily         Statily         Statil
		┫╾╾╉╾╾╪╾╾╪╾╾╞╴╴╞╴╴┊╴╴┊╴╴╡╴╴╡╴╴╡╴╴╡╴╴╴
Total Area and a state of the second state of		3, 172 726 7, 091 842 6, 888 649 6, 296 751 16, 804 48 13, 726 427 9 675 177 4, 145, 887 6, 637 094 5, 691 661
Low Income Residential 53,127,124 52,752,205 52,625,339 52,545,588 53,001,152 53,057,666 53,151,686 53,025,57 52,59,388 53,750,007 53,000,000,000,000,000,000,000,000,000,0	22482391 224824177 22682593 52202590 52205596 5243244 51255777 50.657247 52.7556464 52.682427 52.482646 51.29551 55384664 2674 - 2774 - 2774 - 2774 - 2774 - 2774 - 2774 - 2774 - 2774 - 2774 - 2774 - 2774 - 2774 - 2774 - 2774 - 2774 - 2774 - 2774 -	[\$203_540]         72,911         60,595         161,002         495,305         270,463         200,312         (507,315)         (653,704)         (725,664)           [\$1,640]         (63,570)         (600,105)         (406,600)         621,935         707,537         1,280,054         727,989         475,694         155,611
Impediation         Status 2/10	1010842/17 [SE302,889] [34/37/386] [SE32,532/39] [SE2,532,500] [SE2,532,	[S1.00.510]         [L.30.7701]         [L.30.771]         [S1.772,591]         Spaces
S Revenue (Payments) Received (2)		31,725,59 <sup>+</sup> 107,769 <sup>+</sup> 1087,64 <sup>+</sup> 7,175,58 <sup>+</sup> 7,207,58 <sup>+</sup> 7,204,528 <sup>+</sup> 7,221,538 <sup>+</sup> 1,591,84 <sup>+</sup> 6,576,25 <sup>+</sup> 2,265,48 <sup>+</sup> + 2,556,00 <sup>+</sup> 104,64 <sup>+</sup> 5,175,58 <sup>+</sup> 12,655 1,20 <sup>+</sup> 7,204,528 <sup>+</sup> 7,204,528 <sup>+</sup> 1,293,51 <sup>+</sup> 6,576,25 <sup>+</sup> 2,265,48 <sup>+</sup> +
Small C&L 511,022,787 5100,07,639 59,922,478 57,922,451 59,903,374 511,218,486 510,276,529 5105,77,471 57,588,485 59,099,145 511,136,759 510,244,4 Medium C&L 518,200,241 516,254,358 517,777,421 514,074,902 515,40,500 518,348,689 516,519,538 517,412,277 513,00,666 514,528,412 517,597,039 516,502,14	199955641 58256389 582557255 58266536 58296525 510777.48 511565.597 510.586.597 510.586.598 58.697.598 58.697.598 58.697.598 58.697.598 58.697.598 58.697.598 58.697.598 58.697.598 59.697.	[51,527,746]         [1,455,725]         [1,265,240]         141,864         [44,125]         [446,003]         1,289,862         [416,839]         529,091         [22,099]           [51,321,457]         [1,665,336]         [2,370,619]         [44,124]         [441,155]         [979,886]         3,779,050         [20,654]         1,088,344         [469,980]
Linge Cal 29/0394/031 5374/0392 52/20/0645 537/37/242 539/39538 52/397/042 539/56/02 571/2489 5316/24/24 Total 500/03164 539/26/06 539 536/24/24 Recence Payment) Sectored 2000 510 510 500 510 510 500 510 510 500 510 51		(51,5/3,280) (5,715,164) (53,222,134) (782,360) 277,025 (5,202,134) 5,027,322 (1,21,342) (1,101,527) (352,726,574] (352,726,574) (352,726,574] (352,726,574) (352,726) (352,726) (352,726) (352,726) (352,726) (352,726) (352,726) (352,726) (352,726) (352,726) (352,726)
resultinuar 336,776 337,740 336,003 377,451 307,451 307,452 357,650 35		48,005 25,923 11,450 66,278 21,844 24,090 20,563 (7,205) 21,894 8,2790 T
Construction         Construction<	$\begin{array}{ c c c c c c c c c c c c c c c c c c c$	1 1.08 2 297 000 7.68 500 200 9.12 100 200 000 000 0.11 000 1334 500 36 134 2.35 100 100 100 000 55 000 58 138 132 14 61 155 222 300
Total         422,959         425,078         443,191         396,540         457,154         446,843         432,858         490,853         423,532         466,753         498,347         450,047           Difference Between Billed and Received Revenue (Line 13- International Stational	477,09 439,820 451,746 477,114 439,791 471,579 467,420 455,661 459,121 467,633 446,638 224,334 12555 6-555 1555 5.5555 5.555 5.555 5.555 5.5555 5.5555 5.5555 5.5555 5.5	
Law Jacome Devidential C477 055 547 975 (\$200 321) 5751 021 5957 020 5050 355 5305 375 5304 340 5700 994 51 320 375 51 132 350 5315	(1997/2011)         32.251.06         52.065.96         51.001.269         51.057.06         51.057.06         51.057.06         51.001.269         51.057.06         51.001.269         51.057.06         51.001.269         51.057.06         51.001.269         51.057.06         51.001.269         51.057.06         51.001.269	\$180,481 415,552 591,675 34,497 462,229 423,381 (11,079) (305,902) (219,183) (855,654)
	555.231 2.577.256 5569.2360 51.202.130 1 221.230.7 549.8774 555.200 51.002.156 54.0727 22.541.500 52.692.70 22.542.100 52.692.70 1 22.512.68 54.07 1 22.515 54.07 1 22.515 1 24.075 1 2	3.1.55.116、1.753.116 <sup>1</sup> 575.218 <sup>1</sup> 、194758 <sup>1</sup> ) 66652 <sup>1</sup> 135.52 <sup>1</sup> 752 <sup>1</sup> 、135.52 <sup>1</sup> 752 <sup>1</sup> 、135.55 <sup>1</sup> 1957585 <sup>1</sup> 、135555 <sup>1</sup> 13575 <sup>1</sup> 1357 <sup>1</sup> 1557 <sup>1</sup> 15
Cutomer in Arrange Men/Fegiween Res (MMP)           Residencia         421         423         443         443         421         421         423         421         421         423         201         201         201         201         201         202         201         201         202         201         202         202         125         377         166         162         168		
	61 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
Cutomer: Disconseted for Non-Payment         -	1 1 - 1 - 2 - 1 - 3 - 20 - 7 - 2 - 4 - 0 - 300051 - 100051 - 100051 - 100051 - 100051 - 100051 - 100051 - 100051 - 100055 -	$\begin{array}{cccccccccccccccccccccccccccccccccccc$
Total         Total         Table         Table <th< td=""><td></td><td></td></th<>		
Small C& 136 162 182 176 171 172 145 158 188 187 201 17	2114 1.657 1.061 1.71 1.742 1.519 1.514 1.657 1.671 1.521 1.584 1.675 1.584 1.675 4.518 9.518 5.	1 (100) (100
$\begin{bmatrix} -\frac{1}{3} \\ -\frac{1}{3$	$\begin{array}{c c c c c c c c c c c c c c c c c c c $	(9) (14) 6 4 25 52 75 101 92 68 2 2 2   (3] (2] (2] (2] (1] (3] (3) (550) (576) (6279) (5181) (7.44) (7.44) (7.44) (7.44) (7.44) (7.44)
Total         Tito5         Tito5 <th< td=""><td>\$11 772 205 \$20 771 972 \$20 670 771 977 \$20 670 700 \$20 202 \$50 120 196 \$55 510 027 \$41 526 007 \$22 702 202 \$27 725 575 \$27 126 779 \$44 660 996 \$47 257 427 \$25 \$20 791 \$47 576 \$27 126 776 \$20 740 \$40 \$40 \$40 \$40 \$40 \$40 \$40 \$40 \$40 \$</td><td>\$766 200 5112 990 6 456 006 2 202 202 14 709 132 12 072 027 5 000 135 4 828 684 2 901 230 1 640 266</td></th<>	\$11 772 205 \$20 771 972 \$20 670 771 977 \$20 670 700 \$20 202 \$50 120 196 \$55 510 027 \$41 526 007 \$22 702 202 \$27 725 575 \$27 126 779 \$44 660 996 \$47 257 427 \$25 \$20 791 \$47 576 \$27 126 776 \$20 740 \$40 \$40 \$40 \$40 \$40 \$40 \$40 \$40 \$40 \$	\$766 200 5112 990 6 456 006 2 202 202 14 709 132 12 072 027 5 000 135 4 828 684 2 901 230 1 640 266
Low mcome resumental         Stath State         State State         Stath State         Stath State         Stath State         State State         StateState         State State         State State <td>2 <i>3 Later (a) 2 Juli </i></td> <td>[3202,433]         350,851         [143,850]         [143,850]         [61,221,43]         [132,066]         [143,144]         [120,566]         [143,143]         [120,566]         [143,153]         [143,153]         [143,154]         [113,153]         &lt;</td>	2 <i>3 Later (a) 2 Juli </i>	[3202,433]         350,851         [143,850]         [143,850]         [61,221,43]         [132,066]         [143,144]         [120,566]         [143,143]         [120,566]         [143,153]         [143,153]         [143,154]         [113,153]         <
	512.5127.681 513.182.781 513.1827.580 513.277.580 513.277.514 518.555.08.025 514.560.776 514.466.776 517.000.471 516.275.579 518.14.2680 -1.73% 7174 74% 19.2% 20.4% 20.5% 7174 74% 52.5% 19.2\% 19.2\%	[52,725,437]         539,835         932,258         1,054,019         2,510,605         4,307,938         [104,924]         1655,864         535,742         2,786,706           [53,869,355]         36,542,658         57,367,726         52,564,029         522,664,453         55,066,424         54,256,884         54,357,837         53,976,288
	- 37.18 - 32.18 - 30.98 - 30.18 - 56.88 - 56.88 - 56.88 - 57.28 - 41.08 - 42.84 - 45.08 - 20.2	
Residential         G.3.1%         G.4.5%         G.2.2%         G.6.4%         G.2.6%         G.2.5%         G.6.3%         G.2.5%         G.6.3%         G.2.5%         G.6.3%         G.2.5%         G.6.3%         G.2.5%         G.6.3%         G.2.5%         G.2.5% <thg.2.5%< th=""> <thg.2.5%< th=""> <thg.2.5< td=""><td>District         District         District</td><td><math display="block">\begin{array}{cccccccccccccccccccccccccccccccccccc</math></td></thg.2.5<></thg.2.5%<></thg.2.5%<>	District	$\begin{array}{cccccccccccccccccccccccccccccccccccc$
		$\begin{array}{cccccccccccccccccccccccccccccccccccc$
Footnotes (if necessary) (1) Summed on billing month rather than calendar month.		

(1) Summed on billing month rather than calendar month. (2) Dollars allocated to reinstate and pay bad debt have been excluded from these amounts.

Company:	Narra	igansett	Electric C	ompany (El	ectric Busine	ess)																
Tab:	GAS								_													
Date:	2/13/	2021																				
							20	019											20	20		-
	Mc	ar	Apr	May	Jun	July	Aug	Sep	Oct	Νον	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Νον
# of Customers								<u></u>														
Residential	2	222.692	222.614	222.273	222.068	221,977	222.043	222.334	222.714	224.268	225,445	225.330	225.922	226.356	226.961	226.267	226.101	225,453	225.804	225.719	226.771	227.

		4		1 fee		2	019	1	Maria		le e	6.0						2020		. Marca	• • • •	for a	242/224			Anna dan		Year-Over-Year	Variance (Percent Cha	inge)	No		·	Year-Over-Year Variance (Amount Change)
# of Customers	222.692	222.614	222.273	222.068	221.97	7 222.043	222.334	222.714	224.268	225.445	225.330	225.922	226.356	226.961	226.267	226.101	225.453	225.804	225.719 22	26.771 227	.574 228.29	91 228.351	2/13/2021	1.6%	2.0%	1.8%	1.8%	1.6% 1	1.7% 1.5%	1.8%	1.5%	1.3%		Mar Apr May Jun Jun July Sep Oct Nov Dec Jan Peo 3.664 4.347, 3.994 4.033, 3.476, 3.751, 3.385, 4.057, 3.305, 2.846,
Low Income Residential	20,348 18,657 5,102 774	20,333 18,643 5,104 773	20,344 18,600 5,100 771	20,299 18,536 5,101 769	20,20 18,50 5,10 70	8 20,257 4 18,512 12 5,102 9 768	20,248 2 18,530 2 5,115 3 769	20,320 18,601 5,124 773	20,456 18,889 5,151 779	20,531 19,026 5,169 781	20,537 19,036 5,170 782	20,563 19,131 5,182 783	20,575 19,170 5,179 784	20,581 19,219 5,189 784	21,087 19,160 5,190 781	21,079 19,074 5,188 779	21,495 19,026 5,186 777	21,133 19,106 5,084 781	21,254 2 19,125 1 5,068 782	20,440 20 19,149 19 5,071 5 788	,148 19,53 ,260 19,29 ,076 5,08 788 78	36 19,423 98 19,330 81 5,085 89 793	19,456 19,341 5,091 795	1.1% 2.7% 1.5% 1.3%	1.2% 3.1% 1.7% 1.4%	3.7% 3.0% 1.8% 1.3%	3.8% 2.9% 1.7% 1.3%	6.1% 4 2.8% 3 1.6% -0 1.0% 1	4.3% 5.0% 3.2% 3.2% 0.4% -0.9% 1.7% 1.7%	0.6% 2.9% -1.0%	- <u>1.5%</u> 2.0% - <u>1.5%</u> 1.2%	-4.8% 1.4% -1.7% 1.0%	====	
Total # of Customers w/ Arrears Residential ResidentiA Residential Residential Residential Residential Residential	267,573 39,582	267,467	267,088	266,773	266,62	0 266,682 3 39,147	266,996	267,532 38,524	269,543 43,264	270,952 41,424	270,855 43,218	271,581 49,120	272,064 52,486	272,734 54,860	272,485	272,221 53,033	48,594	49,234	271,948 27 49,624 4	72,219 272 49,491 50	,846 272,99	95 272,982 63 47,447	273,201 49,744	32.6%	27.1%	28.0%	2.0% 35.8% 1	2.0% 2 19.5% 25	2.0% 1.9%	28.5%	17.1%	0.8%		
Low income resolution	9,251 2,620 603 84 52,140	9,517 3,513 881 128 57,203	3,003 707 101 52,835	2,426 561 74 49,069		0 0 0,512 0 2,521 3 566 17 73 4 48,819	6,705 1 - 2,616 5 - 598 9 - 48,866	2,439 - 2,439 589 - 73 - 48,511	3,243 779 116 54,830		8,814 2,759 653 108 55,552	6,975 3,318 750 98 60,261	3,990 3,990 895 131 64,392	7,050 4,922 1,225 171 68,228	828 105 63,792	3,758 876 135 64,791	7,134 3,347 834 191 60,100	7,163 3,293 662 112 60,464	6,952 3,125 634 99 60,434 5	6,584 6 3,083 3 713 103 59,974 61	,728 7,0, ,376 3,50 758 8 125 14 ,670 65,60	76         6,518           65         3,186           54         810           45         139           03         58,100	7,066 ↓	-25.5% 52.3% 48.4% 56.0% 23.5%	40.1% 39.0% 33.6% 19.3%	-18.5% 31.7% 17.1% 4.0% 20.7%	54.9% 2 56.1% 3 82.4% 11 32.0% 1	8.2% 10 26.3% 30 36.1% 17 19.5% 53 18.8% 25	0.0% 3.7% 0.6% 19.5% 7.0% 6.0% 3.4% 7.6% 3.9% 23.7%	-4.4% 26.4% 21.1% 41.1% 23.6%	-9,4% 4,1% -2,7% 7,8% 12,5%	-9.7% 11.3% 9.2% 28.3% 22.9%		$\begin{array}{c ccccccccccccccccccccccccccccccccccc$
Residential	20,231 1,938 1,625 358 53	21,202 1,857 2,468 641	16,947 1,391 1,548 381	14,456 1,017 1,188 308 50	16,67 1,01 1,55 35	2 14,859 1 857 0 1,372 3 318 8 41	15,001 1,027 1,479 3 365 58	15,380 1,098 1,319 341 48	19,596 1,345 2,190 554 88	18,158 1,569 2,104 525 81	18,846 2,012 1,565 396 75	23,924 1,485 2,224 518 61	22,971 1,235 2,444 575	19,538 1,161 2,311 682	15,533 999 1,471 357 43	17,519 1,023 1,599 456 70	13,165 757 1,307 402	14,264 840 1,421 289 47	15,363 1 887 1,377 324 48	15,946 16 853 1 1,566 1 421 56	,560 20,08 949 1,38 ,824 1,94 437 55 77 6	85 15,336 82 1,294 42 1,705 56 490 97 90	16,969 1,624 1,879 525 112	-36.3% -36.3% 50.4% 60.6%	-7.8% -37.5% -6.4% -6.4%	-8.3% -28.2% -5.0% -6.3%	21.2% -2 0.6% -2 34.6% -1 48.1% 1 40.0% 13	21.0% -4 25.1% -5 15.7% -5 13.9% -5 35.4% 14	4.0% 2.4% 2.0% -13.6% 3.6% -6.9% 9.1% -11.2% 4.6% -17.2%	3.7% -22.3% 18.7% 23.5%	-15.5% -29.4% -16.7% -21.1% -12.5%	10.6% -11.9% -7.7% 5.9%		$\begin{array}{c ccccccccccccccccccccccccccccccccccc$
Residential	24,205 7,789 1,682 658	26,269 9,173 1,490 608	9,340 9,340 1,281	17,019 7,505 957 556	19,63	4 17,447 5 6,064 0 555	17,930 5,643 507 552	18,186	23,773 6,514 744 481	22,437 6,270 842 610	7,559 1,217 662	28,212 8,883 1,065 685	27,311 11,346 1,149 994	23,792 12,508 988 1555	9,899 903 798	20,667	15,744 7,128 643 503	5,334 522 359	17,999 1 5,472 489 185	18,842 19 5,025 5 439 401	,847 24,00 ,663 5,44 493 54	62 18,915 88 5,498 49 668 35 465	-21,109 -6,293 -797 -797 -497	45.7% -31.7% 51.1%	-9.4% 36.4% -33.7%	-9.4%	21.4% -1 4.2% 2 -17.6% - -3.1%	19.8% -3 21.3% -12 -8.1% -3 0.4% -30	3.4% 0.4% 2.0% -3.0% 3.7% -3.6% 5.3% -30.3%	-12.5% -29.8% -26.8%	-16.5% -13.1% -33.7% -3.1%	7.2% -12.5% -34.8% -12.3%		
Medium C&I           Large C&I           Total           # Arrears 90>           Residential	152 17 10,298 11.562	118 13 11,402	211 35 11,805	114 11 9,143 - 17.086	T1 T7,21 T7,21 T7,21	8120 413 87,294 618,224	$\frac{1}{10}$		<u>93</u> <u>10</u> 7,842	143 16 7,881	138 15 9,591 16.813	136 26 10,795	208 31 13,728 - 18,169	341 49 15,441 - 22,814	188 20 11,808 20 20 20 20 20 20 20 20 20 20 20 20 20	<u>135</u> <u>9,305</u> <u>27,695</u>	131 33 8,438	99 <u>24</u> <b>6,338</b>	71 10 6,427	96 15 5,976 6 28,520 28	114 9 17 6,68 460 28.39	98 1 125 17 21 87 6,777 90 - 26.613	<u>−</u> <u>−</u> <u>116</u> <u>−</u> <u>−</u> <u>7,723</u> <u>−</u> <u>−</u> <u>−</u> <u>−</u> <u>−</u> <u>−</u> <u>−</u> <u>−</u> <u>−</u> <u>−</u>	36.8% 82.4% 33.3%	189.0% 276.9% 35.4%	-11.3% -42.9% 0.0%	18.4% 1 109.1% 3 1.8% 1 62.1% 5	11.0% -17 37.5% 84 16.9% -13 56.3% 62	7.5% -35.5% 4.6% -33.3% 3.1% -5.9%	-9.4% 87.5% -15.0%	22.6% 70.0% -13.9%	-31.5% 6.3% -15.2%		$\begin{array}{c ccccccccccccccccccccccccccccccccccc$
Low Income Residential	5,631 337 93 14 17,637	6,170 437 122 14 19,532	5,648 518 114 14 20,715	4,987 682 139 13 22,907	4,88 59 14 23,74	0 5,113 9 594 2 128 5 19 2 24,078	5,171 585 123 19 24,109	5,163 572 142 17 23,293	5,339 572 132 18 23,215	5,424 490 114 16 23,040	5,585 532 119 18 23,067	4,425 409 96 11 21,254	4,506 552 112 14 23,353	4,901 1,056 202 22 28,995	4,899 1,687 283 42 33,581	5,177 1,620 285 42 34,819	5,734 1,537 301 45 35,918	5,801 1,513 274 41 37,265	5,576 1,363 239 41 36,008 3	5,292 5 1,116 1 196 32 35,156 35	286 5,1 086 1,00 207 20 31 3 ,070 34,85	45 4,556 88 1,016 00 195 31 28 54 32,408	4,645 1,018 196 28 32,369	-20.0% 63.8% 20.4% 0.0% 32.4%	-20.6% 141.6% 65.6% 57.1% 48.4%	-13.3% 225.7% 148.2% 200.0% 62.1%	3.8%         1           137.5%         15           105.0%         11           223.1%         20           52.0%         5	17.5% 13 56.6% 154 12.0% 114 00.0% 115 51.3% 54	3.5% 7.8% 4.7% 133.0% 4.1% 94.3% 5.8% 115.8% 4.8% 49.4%	2.5% 95.1% 38.0% 88.2% 50.9%	-1.0% 89.9% 56.8% 72.2% 51.1%	-5.1% 122.0% 75.4% 93.8% 51.3%		
S Arrears 30-60 Residential Low Income Residential Small (&i Medium (&i Large (&i Large (&i	\$7,200,859 \$1,735,646 \$748,063 \$876,450 \$418,102	\$7,610,014 \$1,708,637 \$838,851 \$930,671 \$700,403	\$5,193,594 \$1,150,703 \$472,799 \$608,277 \$499,435	\$3,077,456 \$600,477 \$240,877 \$373,745 \$195,039	\$2,539,82 \$438,60 \$200,85 \$334,71 \$284,65	\$1,773,304           2         \$303,780           6         \$147,483           1         \$230,159           2         \$197,461	t ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓	\$1,663,539 \$309,782 \$146,582 \$272,219 \$150,272	\$2,297,457 \$473,187 \$203,832 \$377,976 \$265,207	\$2,963,299 \$638,141 \$277,292 \$471,539 \$351,734	\$5,066,087 \$1,082,245 \$472,861 \$509,908 \$530,686	\$7,519,310 \$1,067,624 \$718,306 \$716,930 \$654,098	\$8,003,626 \$999,450 \$945,157 \$819,108 \$961,457	\$7,558,729 \$880,753 \$1,109,718 \$1,175,746 \$1,040,094	\$6,228,666 \$742,287 \$594,687 \$653,197 \$488,549	\$5,407,444 \$662,920 \$444,685 \$577,265 \$563,159	\$2,412,490 \$2, \$329,931 \$ \$201,491 \$ \$353,440 \$ \$858,406 \$	104,214 \$2, 265,058 \$ 181,741 \$ 259,508 \$ 381,387 \$	2,052,523 \$2,18 \$250,403 \$28 \$176,435 \$18 \$280,501 \$30 \$324,496 \$19	80,959 \$2,408 89,064 \$274 86,334 \$206 07,189 \$331 91,910 \$341	,703 \$4,307,60 ,495 \$501,7: ,463 \$396,34 ,907 \$637,21 ,397 \$550,25	00 \$6,102,051 18 \$721,352 44 \$621,252 83 \$823,221 52 \$633,980	\$7,658,874 \$981,936 \$870,232 \$987,609 \$1,392,100	-42.4% -42.4% -26.3% -6.5% 130.0%	-0.7% -48.5% 32.3% 26.3% 48.5%	19.9% -35.5% 25.8% 7.4% -2.2%	75.7% -2 10.4% -2 84.6% 54.5% 188.7% 20	-5.0% 18 24.8% -11 0.3% 23 5.6% 12 01.6% 93	8.7% 21.3% 2.7% -13.6% 3.2% 0.1% 2.8% 26.1% 3.1% 24.0%	31.1% 	4.8% -42.0% 1.3% -12.2% 28.7%	45.4% -21.4% 42.9% 35.1% 56.4%		SSE2_NoT         GE_NoT         T_0052001         T_205300         T12/3301         T30.570         T00.570         T12/3301         T12/3301 <tht12 3301<="" th=""> <tht12 3301<="" th=""> <tht< th=""></tht<></tht12></tht12>
Total SArrears 60-90 Residential Low Income Residential Small C&I	\$10,979,120 \$2,996,408 \$1,266,857 \$159,921	\$11,788,576 \$3,711,976 \$1,451,773 \$231,169	\$7,924,808 \$3,965,360 \$1,274,148 \$276,574	\$4,487,592 \$2,881,559 \$811,629 \$165,024	\$3,798,62 \$1,910,00 \$496,82 \$95,66	52,652,187           7         \$1,357,194           5         \$333,540           9         \$80,999	\$2,642,464           \$1,016,668           \$256,252           \$57,463	\$2,542,395 \$986,993 \$248,650 \$88,765	\$3,617,659 \$998,225 \$284,052 \$62,896	\$4,702,004 \$1,090,972 \$363,622 \$60,699	\$7,661,787 \$1,989,320 \$603,425 \$267,240	\$10,676,269 \$3,286,198 \$779,664 \$171,503	\$11,728,799 \$4,422,873 \$883,399 \$283,598	\$11,765,040 \$5,282,406 \$858,778 \$583,521	\$8,707,386 \$4,912,495 \$743,194 \$471,388	\$7,655,473 \$ \$4,292,420 \$ \$683,824 \$328,360 \$	\$4,155,758 \$3, \$3,300,500 \$1, \$573,541 \$ \$222,384 \$	191,908 \$3, 767,416 \$1, 314,381 \$ 118,846 \$	8,084,358 \$3,15 1,436,172 \$1,27 \$226,585 \$19 \$93,639 \$8	55,456         \$3,562           77,505         \$1,460           92,925         \$256           83,310         \$95	965 \$6,393,19 091 \$1,509,63 985 \$224,28 855 \$98,65	97         \$8,901,856           37         \$2,514,764           87         \$366,847           90         \$186,035	\$11,890,751 \$3,420,456 \$520,110 \$214,981	47.6% -30.3% -77.3%	-0.2%	9.9% 23.9% -41.7% 70.4%	70.6%         7           49.0%         7           -15.7%         1           99.0%         13	9.4% 20 72.8% 30 15.4% -5 32.5% 40	0.4% 16.7% 0.2% 41.3% 5.7% -11.6% 6.7% 63.0%	24.1% 29.4% -22.4% -6.1%	-1.5%	36.0% 38.4% -38.3% 62.6%		Image: state         Image: state<
Medium C&l Large C&l Total S Arrears 90> Residential Low Income Beridential	\$171,472 \$102,822 \$4,697,481 \$6,813,963 \$4,207,125	\$260,754 \$160,122 \$5,815,794 \$7,830,917 \$4,916,270	\$318,222 \$347,770 \$6,182,074 \$9,003,338 \$5,007,154	\$181,331 \$100,384 \$4,139,926 \$10,699,689 \$4,651,797	\$134,40 \$122,75 \$2,759,68 \$11,504,33 \$4,600,91	9 \$125,802 9 \$93,987 1 \$1,991,521 5 \$11,636,276 2 \$4 795 950	\$10,413 \$123,554 \$1,544,350 \$1,446,613 \$4,850,687	\$98,267 \$72,373 \$1,495,048 \$11,010,707 \$4,840,767	\$112,749 \$70,317 \$1,528,239 \$10,909,682 \$4,909,907	\$140,315 \$71,962 \$1,727,569 \$10,846,954 \$4,882,740	\$147,375 \$167,860 \$3,175,219 \$10,882,050 \$5 027 721	\$164,659 \$170,875 \$4,572,899 \$11,236,484 \$4,236,607	\$260,105 \$214,437 \$6,064,412 \$12,570,628 \$4,472,982	\$492,772 \$481,786 \$7,699,263 \$15,268,224 \$	\$430,998 \$282,599 \$6,840,674 17,994,982 \$5,175,772	\$339,682 \$279,187 \$5,923,473 \$19,733,248 \$19,733,248 \$25,507,805	<u>\$267,272</u> <u>\$463,753</u> \$4,827,450 \$2, 21,409,223 \$22, \$6,169,320 \$6,160,	147,788 \$ 209,707 \$ 558,138 \$2, 773,142 \$22, 223,099 \$6	\$128,885 \$13 \$125,812 \$9 \$,011,093 \$1,78 2,454,090 \$22,36 5,019,572 \$5,60	34,232 \$139 92,702 \$94 80,674 \$2,046 60,591 \$22,382 04,617 \$5,495	,030 \$136,9 ,995 \$169,8 ,956 \$2,139,30 ,499 \$22,823,72 ,450 \$5,199,60	17 17 198,367 144,187 144,	\$250,827 \$243,831 \$4,650,205 \$23,102,766 \$4,694,193	51.7% 108.6% 29.1% 84.5%	89.0% 200.9% 32.4%	35.4% -18.7% 10.7%	87.3% 9 178.1% 27 43.1% 7 84.4% 8 18.4% 2	38.9%         1           77.7%         123           74.9%         28           86.1%         95           24.1%         21	7.5% 42.6% 3.1% 1.8% 8.5% 30.2% 5.7% 96.2%	36.6% 28.1% 19.1%	23.3% 35.1% 33.9%	-2.4% 136.0% 23.8%		38.831 111.655         24.071 2.058         35.465 2.058         24.081 2.058         0.2185 2.058         24.081 2.058         0.2185 2.058         0.2185 2.057         0.2185 <th0.217< th=""></th0.217<>
Small (2a)	\$145,300 \$480,032 \$71,090 \$11,817,510	\$181,652 \$517,823 \$89,237 \$13,536,000	\$241,835 \$543,665 \$118,175 \$14,914,166	\$293,428 \$572,924 \$113,044 \$16,330,881	\$306,76 \$598,72 \$128,48 \$17,139,27	8 \$279,812 4 \$587,846 9 \$159,650 0 \$17,459,535	\$276,551 \$610,653 \$169,949 \$17,354,454	\$267,417 \$616,734 \$199,764 \$16,935,389	\$283,727 \$618,104 \$236,552 \$16,957,874	\$263,415 \$665,595 \$248,840 \$16,907,545	\$261,213 \$669,443 \$246,060 \$17,096,486	\$399,245 \$630,001 \$164,654 <b>\$16,666,992</b>	\$454,513 \$684,269 \$149,340 \$18,331,732	\$643,728 \$871,532 \$249,777 \$21,979,657	\$945,818 \$1,047,645 \$326,150 25,490,368	\$1,067,184 \$1,153,007 \$414,869 \$27,876,113 \$	\$1,158,516 \$1, \$1,076,188 \$1, \$575,777 \$ 30,389,034 \$32,	193,228 \$ 006,746 \$ 758,338 \$ 054,553 \$31,	\$943,743 \$76 \$924,360 \$76 \$771,637 \$70 1,113,402 \$30,19	63,005 \$736 60,678 \$777 03,398 \$620 92,289 \$30,013	,609 \$710,90 ,528 \$780,98 ,914 \$615,19 ,000 \$30,130,51	63 \$668,031 83 \$743,719 90 \$519,282 10 \$29,323,228	\$686,943 \$767,247 \$457,884 \$29,709,033	212.8% 42.5% 110.1% 55.1%	254.4% 68.3% 179.9% 62.4%	291.1% 92.7% 176.0% 70.9%	263.7% 27 101.2% 7 267.0% 34 70.7% 7	77.7% 326 79.7% 71 18.1% 375 17.3% 8	6.4% 241.3% 1.3% 51.4% 5.0% 354.0% 3.6% 79.3%	185.3% 23.3% 252.1% 78.3%	159.6% 25.8% 162.5% 77.0%	169.9% 17.3% 147.2% 78.2%		19000000000000000000000000000000000000
Residential	\$17,011,230 \$7,309,628 \$1,053,284 \$1,527,954 \$592,014 \$27,494,111	\$19,152,907 \$8,076,780 \$1,251,672 \$1,709,249 \$949,762 \$31,140,370	\$18,162,292 \$7,432,005 \$991,207 \$1,470,164 \$965,381 \$29,021,049	\$16,658,703 \$6,063,902 \$1,127,999 \$408,466 \$24,958,400	\$15,954,21 \$5,536,34 \$603,25 \$1,067,84 \$535,85 \$23,697,57	0 \$14,766,774 0 \$5,433,270 3 \$508,295 4 \$943,807 1 \$451,098 7 \$22,103,244	\$14,155,510 \$5,396,850 \$5510,252 \$923,431 \$\$555,225 \$21,541,268	\$13,661,239 \$5,399,200 \$502,765 \$987,220 \$422,408 \$20,972,832	\$14,205,364 \$5,667,046 \$550,455 \$1,108,830 \$572,077 \$22,103,772	\$14,901,225 \$5,884,502 \$601,406 \$1,277,449 \$672,536 \$23,337,118	\$17,937,458 \$6,723,390 \$1,001,314 \$1,326,725 \$944,605 \$27,933,492	\$22,041,992 \$6,083,895 \$1,289,054 \$1,511,591 \$989,627 \$31,916,160	\$24,997,127 \$6,355,832 \$1,683,268 \$1,763,482 \$1,325,233 \$36,124,942	\$28,109,360 \$6,685,927 \$2,336,967 \$2,540,049 \$1,771,656 \$41,443,959	29,136,143 \$6,661,255 \$2,011,893 \$2,131,841 \$1,097,298 41,038,430	\$29,433,112 \$2 \$6,854,550 \$ \$1,840,229 \$ \$2,069,955 \$ \$1,257,216 \$ \$41,455,062 \$	27,122,213 \$26, \$7,072,801 \$6, \$1,582,391 \$1, \$1,696,901 \$1, \$1,897,936 \$1, 39,372,242 \$37,	644,772 \$25, 902,537 \$6, 493,815 \$1, 414,041 \$1, 349,431 \$1, 804,596 \$36,	5,942,785 525,81 5,496,560 56,08 1,213,817 \$1,03 1,333,746 \$1,20 1,221,946 \$98 5,208,854 \$35,12	19,054         \$26,251           86,606         \$6,026           32,649         \$1,038           02,100         \$1,248           88,009         \$1,057           28,418         \$35,622	294         \$28,640,91           930         \$5,925,64           926         \$1,205,92           465         \$1,555,12           305         \$1,335,22           920         \$38,663,00	67 \$31,390,101 49 \$5,707,109 97 \$1,475,319 84 \$1,765,307 74 \$1,297,449 71 \$41,635,285	\$34,182,096 \$6,196,238 \$1,772,155 \$2,005,683 \$2,093,815 \$46,249,987	46.9% -13.0% 59.8% 15.4% 123.9% 31.4%	46.8% -17.2% 86.7% 48.6% 86.5% 33.1%	60.4% -10.4% 103.0% 45.0% 13.7% 41.4%	76.7% 7 13.0% 2 163.1% 16 83.5% 5 207.8% 25 66.1% 6	20.0%         80           27.8%         21           52.3%         193           58.9%         49           54.2%         199           56.1%         71	0.4% 83.3% 7.0% 20.4% 3.9% 137.9% 9.8% 44.4% 9.1% 120.1% 1.0% 68.1%	89.0% 12.7% 105.4% 21.8% 133.9% 67.5%	84.8% 6.4% 88.7% 12.6% 84.8% 61.2%	92.2% 0.7% 100.5% 21.7% 98.5% 65.7%		27.988/971         4.866.491         10.972.851         12.774.690         11.1877.989         11.287.791         12.057.415         12.794.791           6451.7961         1.086.681         777.200         79.664         13.4641         14.69.757         16.99.710         37.964           6452.7961         1.086.681         777.200         79.664         985.260         70.356         139.884         41.47           642.9891         1.086.681         17.0720         79.664         985.260         70.356         139.884         41.47           642.9891         1.086.681         157.6981         985.260         70.356         139.884         41.47           642.9891         1.085.681         67.070         70.644         149.57         169.77         159.57         177.75           573.2191         67.7941         151.57         150.670         155.67         177.75         149.77<
Billed Sales kWh or therms	30,225,629 2,767,741 4,369,166 9,051,667	19,638,877 1,865,536 2,589,125 6,554,544	12,126,830 1,178,885 1,452,411 4,330,035	6,511,837 668,541 712,823 2,571,643	3,918,03 419,42 436,00 1,677,65	9 3,691,457 6 403,080 3 454,178 3 1,612,780	3,828,362 423,719 430,464 1,747,327	5,200,410 528,196 577,000 2,029,118	11,944,691 1,035,848 1,437,016 3,906,915	24,900,111 2,138,073 3,499,214 7,621,224	32,681,622 2,617,301 4,590,908 9,299,137	26,891,596 2,166,552 4,217,782 8,235,337	24,525,004 2,251,811 3,261,717 7,447,785	19,615,784 1,905,659 2,420,366 5,535,813	15,561,691 1,520,926 1,692,684 4,234,944	6,217,087 623,308 619,986 2,026,609	4,176,986 3, 427,510 3, 385,012 1,495,650 1, 2,376,786 7,	785,797 393,576 401,309 460,162 1,	3,540,677 5,00 379,409 49 387,441 54 1,266,775 1,88	00,072 11,070 96,713 1,101 47,582 1,309 86,699 3,592	19,446,22 710 1,712,9 879 2,544,0 991 5,788,10 5,788,10 13,137,00	23 N/A 60 N/A 60 N/A 60 N/A	N/A N/A N/A N/A	-18.9% -18.6% -25.3% -17.7%	-0.1% 2.2% -6.5% -15.5% -7.0%	28.3% 29.0% 16.5% -2.2%	-4.5% -6.8% -13.0% -1 -21.2% -1	6.6% 3 1.9% 3 11.7% 11 10.8% 3 3.9% 3	2.6% -7.5% 2.4% -10.5% 1.6% -10.0% 9.5% -27.5%	-3.9% -6.0% -5.1% -7.0%	-7.3% 6.4% -8.8% -8.0% -7.9%	-21.9% -19.9% -27.3% -24.1%		5.700,021 (521,09) 53.445,461 (539-520) 52.459.07 (542,769) (520,103) (570,710) (5.453,869
Billed Total Revenue \$	61,705,885 \$35,010,855 \$3,815,460 \$5,139,355	44,274,878 \$25,373,381 \$1,981,289 \$3,392,084	29,949,525 \$18,235,807 \$1,259,007 \$2,062,324	19,294,068 \$11,664,183 \$823,287 \$1,218,502	14,013,02 14,013,02 \$10,271,12 \$586,92 \$1,166,15	14,006,936 1, 59,375,011 5, 5503,591 5, 51,025,342	\$9,776,353 \$540,984 \$1,081,397	16,177,326 \$13,100,990 \$13,100,990 \$767,284 \$1,428,174	28,541,983 \$17,644,831 \$1,169,352 \$2,957,441	\$31,544,477 \$1,991,161 \$4,560,233	541,236,780 \$2,386,867 \$5,497,423	\$32,296,773 \$1,917,842 \$5,069,784	51,384,418 531,973,555 \$ \$1,358,880 \$ \$4,245,889 \$	42,033,477 26,914,357 1,297,533 3,223,618	23,384,632 \$979,342 \$2,523,687	17,678,894 1 11,644,057 \$1 \$553,841 \$1,194,096 \$	13,761,944 13, 11,039,343 \$9, \$498,709 \$ \$1,165,446 \$1,	299,693 13, 241,523 \$8, 403,280 \$ 099,290 \$	3,203,395 \$11,51 \$435,257 \$48 \$850,492 \$1,19	29,388 26,493 11,500 \$17,281 88,968 \$797 94,619 \$1,981	466 \$30,108,77 031 \$1,338,72 921 \$3,949,75	78 N/A 73 \$43,556,626 37 \$2,056,490 91 \$6,046,854	\$20,731,802 \$1,069,090 \$3,164,771	-16.7% -8.7% -64.4% -17.4%	-5.1% 6.1% -34.5% -5.0%	13.6% 28.2% -22.2% 22.4%	-8.4% -0.2% -32.7% -1 -2.0%	-1.8% -1 7.5% -1 15.0% -19 -0.1% -19	5.0% -6.5% 1.4% -16.1% 9.9% -19.5% 7.2% -21.4%	-3.4% -12.1% -36.3% -16.4%	-7.2% -2.1% -31.8% -33.0%	-20.0% -4.6% -32.8% -13.4%		[0.17.47] [0.17.47] [0.17.47] [0.17.4] [0.17.4] [0.17.4] [0.17.47] [0.17.47] [0.17.47] [0.17.47] [0.07.97] [0.17.47] [0.17.47] [0.17.47] [0.17.47] [0.17.47] [0.17.47] [0.17.47] [0.17.47] [0.07.97] [0.17.47] [0.17.47] [0.17.47] [0.17.47] [0.17.47] [0.17.47] [0.17.47] [0.07.47] [0.17.47] [0.17.47] [0.17.47] [0.17.47] [0.17.47] [0.17.47] [0.17.47] [0.07.47] [0.17.47]
Medium C&I Large C&I Total Supplier Receivables Purchased (for EDCs)(1) Residential	\$7,151,331 \$5,096,795 \$56,213,796	\$5,645,638 \$4,395,182 \$40,787,574	\$3,898,858 \$4,214,261 \$29,670,252	\$2,737,896 \$2,641,807 \$19,085,676	\$2,328,00 \$2,584,60 \$16,936,91	5 <u>\$2,110,454</u> 2 <u>\$2,254,855</u> 9 <b>\$15,269,253</b>	\$2,212,348 \$2,317,623 \$15,928,705	\$2,787,688 \$2,623,804 \$20,707,940	\$3,444,815 \$3,186,488 \$28,402,927	\$5,749,624 \$5,033,011 \$48,878,505	\$7,209,834 \$5,831,381 \$62,162,284	\$5,935,940 \$5,110,498 \$50,330,835	\$5,711,672 \$ \$5,032,683 \$ \$48,322,679	4,662,598 4,125,936 540,224,042 \$	\$3,869,397 \$3,845,959 <b>34,603,018</b>	\$2,694,414 \$ \$3,359,672 \$ \$19,446,080 \$1	\$3,205,048 \$2, \$2,666,136 \$2, 18,574,682 \$15,	044,997 \$2, 530,181 \$2, <b>419,272 \$14</b> ,	2,833,917 \$2,41 2,407,858 \$3,36 4,730,919 \$18,97	17,620 \$3,198 65,183 \$3,321 77,890 \$26,580	.463 \$5,403,12 .240 \$4,848,00 .122 \$45,648,49	20 \$7,397,260 75 \$5,878,824 95 \$64,936,054	\$4,037,449 \$4,753,002 \$33,756,114	-20.1% -1.3% -14.0%	-17.4% -6.1% -1.4%	-0.8% -8.7% 16.6%	-1.6% 3 27.2% 1.9%	37.7%	3.1% 28.1% 6.6% 3.9% 1.0% -7.5%	-13.3% 28.3% -8.4%	-7.2% 4.2% -6.4%	-6.0% -3.7% -6.6%		1941.001 [941.040] [942.44] [942.49] [9
Low income Residential Small (28) Medium (28) Large (28) Total Total Total 20 Total 21 Total 21 Total Revenue Billed \$ (Line 11 + Line 12)	= = ='  = = ='				+ + +	* *							+ + +	+ + +			=='= : = = := :					+			= = = = = = = = = = = = = = = = = = = =				+		 			
Residential	\$35,010,855 \$3,815,460 \$5,139,355 \$7,151,331 \$5,096,795 \$66,213,796	\$25,373,381 \$1,981,289 \$3,392,084 \$5,645,638 \$4,395,182 \$40,787,574	\$18,235,807 \$1,259,007 \$2,062,324 \$3,898,858 \$4,214,261 \$29,670,253	\$11,664,183 \$823,287 \$1,218,502 \$2,737,896 \$2,641,807 \$19,085,676	\$10,271,17 \$586,97 \$1,166,19 \$2,328,06 \$2,584,60 \$16,936,91	1 \$9,375,011 5 \$503,591 5 \$1,025,342 5 \$2,110,454 12 \$2,254,855 9 \$15 369 353	\$9,776,353 \$540,984 \$1,081,397 \$2,212,348 \$2,317,623 \$15,929,705	\$13,100,990 \$767,284 \$1,428,174 \$2,787,688 \$2,623,804 \$20,707,940	\$17,644,831 \$1,169,352 \$2,957,441 \$3,444,815 \$3,186,488 \$28,402,927	\$31,544,477 \$1,991,161 \$4,560,233 \$5,749,624 \$5,033,011 \$49,878,505	\$41,236,780 \$2,386,867 \$5,497,423 \$7,209,834 \$5,831,381 \$62,162,284	\$32,296,773 \$1,917,842 \$5,069,784 \$5,935,940 \$5,110,498 \$50,329,985	\$31,973,555 \$1,358,880 \$4,245,889 \$5,711,672 \$5,032,683 \$48,222,679	\$26,914,357 \$ \$1,297,533 \$ \$3,223,618 \$4,662,598 \$ \$4,125,936 \$ \$4,125,936 \$ \$4,002 \$ \$4,002 \$ \$4,002 \$ \$4,002 \$ \$4,002 \$ \$4,002 \$ \$4,000 \$ \$4,	23,384,632 \$979,342 \$2,523,687 \$3,869,397 \$3,845,959 34,603,018	\$11,644,057 \$1 \$553,841 \$1,194,096 \$ \$2,694,414 \$ \$3,359,672 \$ \$19,446,080 \$1	11,039,343 \$9, \$498,709 \$ \$1,165,446 \$1, \$3,205,048 \$2, \$2,666,136 \$2, 16,574,682 \$15,	241,523 \$8, 403,280 \$ 099,290 \$ 044,997 \$2, 530,181 \$2, 119,272 \$14	3,203,395 \$11,51 \$435,257 \$48 \$850,492 \$1,19 2,833,917 \$2,41 2,407,858 \$3,36 \$720,919 \$18,97	11,500 \$17,281 88,968 \$797 94,619 \$1,981 17,620 \$3,198 65,183 \$3,321 77,890 \$26,580	466 \$30,108,7 031 \$1,338,7 921 \$3,949,79 463 \$5,403,11 ,240 \$4,848,0 122 \$45,648,46	73 \$43,429,290 37 \$2,062,098 91 \$6,021,968 20 \$7,393,448 75 \$5,876,572 95 \$64,793,276	\$20,731,802 \$1,069,090 \$3,164,771 \$4,037,449 \$4,753,002 \$32,756,114	-8.7% -64.4% -17.4% -20.1% -1.3% -14.0%	6.1% -34.5% -5.0% -17.4% -6.1% -1.4%	28.2% -22.2% 22.4% -0.8% -8.7% 16.6%	-0.2% -32.7% -1 -2.0% - -1.6% 3 27.2%	7.5% -1 15.0% -19 -0.1%	1.4% -16.1% 9.9% -19.5% 7.2% -21.4% 3.1% 28.1% 6.6% 3.9%	-12.1% -36.3% -16.4% -13.3% -28.3% -8.4%	-2.1% -31.8% -33.0% -7.2% 4.2% -6.6%	-4.6% -32.8% -13.4% -6.0% -3.7%		[3:0229] 1-30975 3:44225 00230 78432 [02300 78432] [3:45259] (01279] 77500[ 054404 [01270] [02313] [02313] [023200] [02320] [023200] [023200] [023200] [023200] [023200] [02320] [0
Revenue (Payments) Received (2)     Residential     Low Income Residential     Small C&I     Medium C&I	\$36,180,267 \$1,391,045 \$5,478,936 \$7,250,633	\$32,057,050 \$2,684,383 \$4,677,910 \$6,679,212	\$23,869,205 \$1,487,031 \$3,281,358 \$5,376,710	\$15,823,810 \$2,127,939 \$1,816,354 \$3,311,700	\$12,853,39 \$1,088,85 \$1,315,95 \$2,619,65	0 <u>\$10,820,954</u> 9 <u>\$500,832</u> 4 <u>\$1,094,890</u> 0 <u>\$2,347,389</u>	\$10,070,266 \$477,199 \$965,720 \$1,988,218	\$11,290,062 \$553,953 \$1,084,196 \$2,434,946	\$12,353,209 \$453,458 \$1,198,136 \$2,361,970	\$22,396,495 \$724,434 \$2,647,050 \$4,233,005	\$32,303,136 \$1,354,512 \$4,724,915 \$6,358,231	\$31,488,029 \$2,931,678 \$4,495,689 \$5,867,968	\$32,809,496 \$1,078,181 \$4,676,193 \$6,152,803	\$27,018,896 \$ \$919,696 \$3,131,551 \$4,269,376	24,346,388 \$1,029,702 \$3,225,247 \$4,731,682	\$18,987,160 \$1 \$674,670 \$1 \$2,183,351 \$ \$3,414,896 \$	12,706,790 \$10, \$550,539 \$ \$1,314,597 \$1, \$2,423,654 \$2,	181,671 \$9, 396,152 \$ 121,861 \$1, 131,642 \$2,	3,493,750 \$10,27 \$632,929 \$33 1,201,622 \$1,10 2,116,487 \$2,15	76,225 \$12,109 38,398 \$342 03,216 \$1,258 52,170 \$2,313	179 \$19,528,40 882 \$470,5 808 \$2,202,19 ,246 \$3,412,20	09 \$29,513,549 33 \$2,145,773 91 \$3,768,462 02 \$5,259,510	\$16,971,940 \$597,786 \$2,528,568 \$3,239,364	-9.3% -9.3% -22.5% -14.7% -15.1%	-15.7% -65.7% -33.1% -36.1%	2.0% -30.8% -1.7% -12.0%	20.0% - -68.3% -4 20.2% - 3.1% -	-1.1% -5 49.4% -20 -0.1% -2 -7.5% -5	5.9% -5.7% 0.9% 32.6% 2.5% 24.4% 9.2% 6.5%	-9.0% -38.9% 1.8% -11.6%	-20% -24.4% 5.1% -2.1%	-12.8% -35.0% -16.8% -19.4%		Charleson         Control         Contro         Control         Control         <
Large (&i	\$5,033,693 \$55,334,574 185,198 15,994	\$4,438,891 \$50,537,446 185,039 22,455	\$4,351,065 \$38,365,376 189,375 18,965	\$2,838,549 \$25,918,352 171,162 23,829	\$2,347,74 \$20,225,63 194,81 20,92	0 \$2,741,400 2 \$17,505,465 3 188,339 7 17,772	\$1,832,766 \$15,334,170 183,726 17,573	\$2,841,882 \$18,205,038 205,501 18,774	\$1,984,507 \$18,351,281 183,651 16,967	\$3,803,117 \$33,804,099 206,003 18,889	\$4,943,783 \$49,684,577 210,961 21,791	\$5,258,266 \$50,041,630 195,069 34,516	\$4,693,411 \$49,410,084 209,156 23,605	\$3,294,335 \$38,633,855 \$ 196,489 20,744	\$4,926,114 38,259,133 194,099 22,874	\$3,008,563 \$28,268,641 \$1 202,340 18,940	\$2,785,844 \$2, 19,781,424 \$16, 203,429 19,243	669,934 \$2, 501,259 \$16, 197,356 17,692	2,757,887 \$2,62 5, <b>202,675 \$16,49</b> 195,248 20 19,591 1	23,916 \$2,671 93,925 \$18,695 02,422 193 16,789 16	,676 \$2,907,47 ,791 \$28,520,81 ,345 200,83 ,073 16,20	75 \$5,291,257 10 \$45,978,551 35 198,771 07 23,856	\$1,898,343 \$25,236,001 96,313 9,216	-6.8% -10.7%	-25.8% -23.6%	13.2% -0.3%	6.0% 1 9.1% - 18.2% - -20.5% -	18.7%	2.6% 50.5% 5.7% 5.7% 4.8% 6.3% 0.5% 11.5%	-7.7% -9.4% -1.5% -10.6%	34.6% 1.9%	-23.6% -15.6% -2.5% -14.2%		[5502.00]         [1,147.55]         [5502.00]         [1,147.55]         [5502.00]         [10,150]         [5502.00]         [10,150]         [5502.00]         [10,150]         [5502.00]         [10,150]         [5502.00]         [10,150]         [5502.00]         [10,150]         [5502.00]         [10,150]         [5502.00]         [10,150]         [5502.00]         [10,150]         [5502.00]         [10,150]         [5502.00]         [10,150]         [5502.00]         [10,150]         [5502.00]         [10,150]         [5502.00]         [10,150]         [5502.00]         [10,150]         [5502.00]         [10,150]         [5502.00]         [10,150] <t< td=""></t<>
Small C&I Medium C&I Large C&I Total Difference Between Billed and Received Revenue Davidential	16,683 5,123 791 223,789 e (Line 13 - Line 14 (\$1 169,413)	16,589 5,031 801 229,915	18,041 5,639 915 232,942	15,542 4,740 825 216,098	17,5: 5,50 8: 239,6:	4 17,422 3 5,439 6 890 3 229,862 9 (\$1,445,942		6,099 961 250,074					18,240 5,422 849 257,272	237,577	17,293 5,329 891 240,486	17,714 5,155 754 244,903	18,388 5,360 859 247,279		18,448 1 5,619 926 239,832 24			07 21,321 28 6,287 21 953 98 251,188 54 513,978,027		9.3% 5.8% 7.3% 15.0%	-7.1% -14.8% -19.0% 3.3%	-4.1% -5.5% -2.6% 3.2%	14.0% 8.8%8.6% 13.3% 76.5% 2	4.9%	19% 15.0% 12% 17.3% 6.1% 20.1% 4.2% 7.6%	-13.2% -13.2% -15.3% -2.6%	<u>2.5%</u> <u>12.8%</u> <u>4.4%</u>	-2.8% -16.7% -23.4% -3.8%	 	1.557 (1.1.9) [446] 2.112 54 554 578 2.400 [944] 547 [951] 1.99 [947] [951] 455 [144] 55 [850] 465] 1157 [946] [157 1.98 [153] [24] [71] 3 [54 155 [147] 4 [220] 1.09 [147] 115 [147] 1
Low Income Residential	\$2,424,415 (\$339,580) (\$99,302) \$63,102 \$879,222	(\$703,093) (\$1,285,826) (\$1,033,575) (\$43,709) (\$9,749,872)	(\$228,025 (\$1,219,034 (\$1,477,852 (\$136,807 (\$8,695,124	(\$4,133,617) (\$1,304,652) (\$597,852) (\$597,852) (\$597,852) (\$597,854) (\$597,8	(\$501,93 (\$149,79 (\$291,63 \$236,80 (\$3,288,71	(3), \$2,759 (9) (\$69,548 (4) (\$236,935 (\$486,545 3) (\$2,236,212	\$63,785 \$115,677 \$224,130	\$213,331	\$715,894 \$1,759,305 \$1,082,845 \$1,082,845	\$1,266,728 \$1,913,183 \$1,516,619 \$1,220,905	\$1,032,355 \$772,508 \$851,603	(\$1,013,836) \$574,094 \$67,972	\$280,699 (\$430,304) (\$441,130) \$339,272 (\$1,087,404)	\$377,837 \$92,067 \$393,222 \$831,601 \$1,590,187	(\$50,360) (\$701,561) (\$862,285) \$1,080,155) \$3,656,116)	(\$120,830) (\$989,255) (\$720,482) \$351,108 (\$8,822,561) (\$	(\$1,00,047)         (\$1,00,047)           (\$149,151)         (\$1,00,047)           (\$149,151)         (\$1,00,047)           (\$119,708)         (\$1,206,742)	\$7,128 (\$	\$197,672) \$15	50,570 \$482	,638 \$737,40	63 (\$87,635)	\$471,304		-153.7% -107.2% -138.0% -2002.6% -116.3%	-77.9% -42.4% -41.7% -689.5% -58.0%	-90.7% -8 65.5% -36 25.6% -36 -278.5% -15 29.1% -6	89.7% 158 -0.4% -65 57.9% -65 50.5% -91 53.3% -51	8.4% -409.9% 7.5% -403.5% 3.4% 220.1% 1.8% -172.2% 1.6% -347.5%	-29.4% -73.4% -24.7% -439.9% -0.8%	-32.6% -58.8% -58.8% -14.9% -16.2%	-41.8% -26.9% 13.0% 86.4% -3.4%		[52:14]         177         1.080395         1772.660         1181.022         460.039         4.270         1251.457         (52.161)         121.256         (552.563)           (507.771         1.077.039         5.72.847         1181.022         460.039         622.457         1021.256         (552.563)           (507.7721         1.077.573         5.72.857         104.059         1022.359         1021.256         104.659           (514.527)         1.025.771         5.02.567         104.059         102.259         102.259         102.757.57         1.077.575         1.077.575         1.077.575         1.077.575         1.077.575         1.027.269         1.024.069         1.025.068         102.62.029         102.62.029         102.62.029         1.025.02         102.05.029         1.025.02         1.025.02         1.025.02         1.025.02         102.02         102.02         1.025.02
Customers on Arrearage Mgmt/Forgiveness Plan Residential Low Income Residential Small C&I Medium C&I	261 653			<u>312</u> 1149		$\begin{array}{c} 4 \\ - \\ - \\ - \\ + \\ - \\ - \\ - \\ - \\ - \\ -$				2 <u>35</u> 878	223 826				161 715	<u>131</u>	98	77 536	66	410	67 382 3	7687 31291	<u>82</u> 274		-33.7% 0.3% 0.0% 0.0%	-49.8% -29.4% 0.0%	-58.0% -6 -47.1% -4 0.0%	57.8% -75 43.7% -54 0.0% 0	5.4% -77.4% 4.3% -55.0% 0.0% 0.0%	-76.1% -61.1% -0.0%	-74.1% -60.2% 0.0%	-67.7% -62.3% 0.0%		
Total		1 040	1 224	1 461	14	3 1 495	1 400	1 229	1 219		1 049				876			6 <u>13</u>		478 0 0 18	449 44	07 378 0 0 0 0 0 0 2 5		4.9% 4.9% 	-100.0% -100.0% -100.0%	-100.0% -100.0%	-49.4% -4 -100.0% -10 -100.0% -10 -100.0% -10	0.0% -58 00.0% -100 00.0% -100 00.0% -100	0.0% 0.0% 8.7% -59.6% 0.0% -100.0% 0.0% -100.0% 0.0% -100.0%	-64.3% -100.0% -100.0% 500.0%	-63.2% -00.0% -0.0% -80.0%	-63.4%		
Customers Discontential for Non-Payment Persidential Low Income Residential Medium Cala Large Cala Total Customers on Payment Plans Residential Residential Residential	4 4,871	76 5,617	52 6,513	172		$1 \\ 1 \\ 1 \\ 1 \\ 1 \\ 1 \\ 1 \\ 1 \\ 1 \\ 1 \\$				4,496	4,299	3 1 34 4,878	21 21 +		2,929	0		2,984	2,910	1 20 3,350 3	1 0 3 ,605 3,38	1 0 0 0 3 7 89 3,394		-100.0% 0.0% -22.2%	-100.0% 0.0% -100.0% -40.2%	-100.0% 0.0% -100.0%	0.0% 0.0% -10 -100.0% -10 -52.5% -4	0.0% -100 00.0% -100 00.0% -100 48.3% -52	0.0% 0.0% 0.0% 0.0% 0.0% -100.0% 2.7% -51.3%	0.0% 0.0% - <b>79.6%</b> -39.3%	0.0% 0.0% -72.7%	-50.0% 0.0% -50.0%		
Small C&I Medium C&I	<u>54</u> 10	$\frac{57}{11}$		<sup>65</sup>	+	${}^{6}_{1}_{1}_{1}_{1}_{1}_{1}_{1}_{1}_{1}_{1$		<u>15</u>	40	<u><u> </u></u>	<sup>48</sup> 19	<sup>46</sup>	<sup>34</sup>	<sup>39</sup>	21 2	23	<u>126</u> <u>33</u> 7	109 37 5	<u>44</u>	48	153 13 43 3	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	$\frac{136}{40}$	-37.0%	-31.6% 9.1%	20.6%	66.2% 12 53.3% 8 100.0% 60	25.0% 137 83.3% 85 00.0% 400	7.0% 396.6% 5.0% 120.0%	220.0%	282.5%	218.6%	= = = =	1001         1001 <th< td=""></th<>
Total	\$24,536,142 \$3,493,717 \$3,663,163 \$4,907,926 \$2,636,707	\$16,363,974 \$1,573,701 \$2,244,719 \$3,551,606 \$2,236,176	\$11,393,203 \$967,014 \$1,325,301 \$2,446,533 \$1.531 345	\$8,401,747 \$575,532 \$857,290 \$1,789,006 \$1,366,619	\$5,978,15 \$373,30 \$648,80 \$1,441,07 \$1,516,64	7 \$6,514,759 5 \$399,484 3 \$685,487 8 \$1,324,570 4 \$844 724	\$7,000,644           \$443,889           \$697,801           \$1,569,761           \$1,203,357	\$7,896,146 \$565,131 \$806,551 \$1,757,928 \$1,237,119	\$14,472,878 \$927,007 \$1,814,799 \$2,735,596 \$1,965,837	\$21,135,053 \$1,486,557 \$3,097,114 \$4,142,713 \$3,192,934	\$26,094,909 \$1,961,164 \$3,727,656 \$4,618,656 \$3.251 478	\$25,886,538 \$1,312,359 \$3,747,473 \$4,489,686 \$2,631,979	\$20,420,361 \$1,109,048 \$2,882,196 \$3,703,538 \$2,559,201	\$18,201,596 \$1,009,276 \$2,416,192 \$3,600,527 \$3,418,983	15,280,691 \$801,553 \$1,614,758 \$2,597,682 \$2,162.061	\$7,853,388 \$424,558 \$799,257 \$1,619,086 \$1,924,961	\$6,998,390 \$365,336 \$684,502 \$1,330,770 \$938,294 \$1,300,770 \$1, \$1,503	772,026 \$6, 342,016 \$ 708,602 \$ 433,212 \$1, 524,483 \$1	5,463,279 \$8,29 \$385,246 \$38 \$654,284 \$85 1,276,883 \$1,62 1,470,047 \$1 \$	93,017 \$12,905 87,203 \$704 50,366 \$1,551 23,689 \$2,496 44,723 \$73,67	975 \$19,166,99 681 \$1,022,13 ,386 \$2,671,32 ,243 \$3,774,34 ,481 \$3,877 14	59 \$32,166,850 11 \$1,659,981 20 \$4,715,675 46 \$5,792,821 62 \$3,827,567	\$32,745,535 \$1,703,634 \$4,919,284 \$6,250,197 \$5,683,766	-16.8% -68.3% -21.3% -24.5% -2 9%	11.2% -35.9% -7.6% -1.4% -52.9%	34.1% -17.1% 21.8% 6.2% 41.2%	-6.5% 1 -26.2% - -6.8% -9.5% - 40.9% -2	17.1% -14 -2.1% -14 5.5% -14 -7.7% -8 -8.1% -07	3.9% -7.7% 4.4% -13.2% 3.4% -6.2% 8.2% -18.7% 2.3% 77.7%	5.0% -31.5% -7.6% -7.6%	28.6%	-9.3% -31.2% -13.7% -8.9% 21.3%		1437.627         3.887.688         (44.259)         1.00.193         257.267         (53.746)         964.691         1.566.091         1.966.091           15.365.6497         (54.455)         165.441         (150.794)         (77.848)         (84.649)         (177.848)         (84.649)           15.365.6497         (54.455)         165.441         (150.794)         (77.848)         (84.649)         (177.848)         (84.649)           15.365.6497         (150.794)         (150.794)         (150.794)         (151.797)         (131.15)         (152.984)           15.305.8497         (150.795)         (131.394)         (134.297)         (134.293)         (134.297)         (134.297)         (134.297)         (134.297)         (134.297)         (134.297)         (134.297)         (134.297)         (134.297)         (136.2941)         (137.201)         (136.2941)         (137.291)         (136.2941)         (137.291)         (136.2941)         (137.291)         (136.2941)         (137.291)         (136.2941)         (137.291)         (136.2941)         (137.291)         (136.2941)         (137.291)         (136.2941)         (137.291)         (136.2941)         (137.291)         (136.2941)         (137.291)         (136.2941)         (137.291)         (136.2941)         (137.291)         (13
Total Collection Effectiveness Residential Low Income Residential Small C&I	39,237,650	\$25,970,176 62.1% 28.0% 78.7%	\$17,663,440 57.15 25.29 76.65	\$12,990,192 49.29 29.99 73.99	\$9,958,10 6 45.0 6 19: 6 70.9	7 \$9,769,034 8 40.49 9 9.79 9 68.19	\$10,915,452 \$ 41.2% \$ 9.0% \$ 67.7%	\$12,262,875 48.2% 10.7% 72.5%	\$21,916,116 42.6% 8.7% 77.6%	\$33,054,371 61.9% 17.1% 84.3%	\$39,653,862 65.0% 13.8% 81.7%	\$38,067,987 56.3% 34.5% 78.7%	\$30,674,345 58.0% 16.9% 73.7%	28,646,574 \$	22,456,745 46.5% 15.4% 64.5%	38.9% 9.7% 54.2%	10,317,292 \$10, 34.4% 4.6% 49.3%	27.2% 8.0% 43.8%	26.2% 10.9% 49.4%	98,998 \$20,020 27.5% 3 12.8% 5 53.3% 5	766 \$30,506,89 11.8% 42.1 8.2% 15.1 5.1% 68.1	98 \$48,162,884 8% 46.9% 9% 22.4% 8% 71.5%	\$51,301,916 50 50 51	-21.8%	10.3% -22.6% -50.8% -28.2%	27.1% -18.7% -39.0% -15.8%	-2.8% -20.9% -2 -67.5% -7 -26.6% -3	3.6% 11 24.7% -37 76.1% -17 30.5% -35	1.4% -6.1% 2.8% -36.3% 7.5% 21.7% 5.7% -27.0%	3.6% -42.9% 20.6% -26.5%	-8.6% -25.3% -5.5% -29.0%	-7.7% -30.8% -6.9% -18.3%		GLUZDARD         48,021         155.1e*         106,520         106,620         106,420         102,427         102,457         045,401         057,201         155,201         057,201         155,201         057,201         155,201         057,201         155,201         057,201         155,201         057,201         155,201         057,201         155,201 <t< td=""></t<>
Medium C&i		80.0% 82.4% 61.8%	78.19 83.69 58.09	76.89 89.29 52.79	6 71.9 6 81.3 6 47.9	9% 71.49 1% 87.09 1% 43.69	6 68.3% 6 77.0% 6 41.6%	72.0%	67.9% 80.1% 44.4%	76.6% 84.6% 61.0%	83.4% 85.3% 64.6%	79.5% 85.2% 60.0%	78.0% 78.3% 58.8%	61.1% 61.4% 47.1%	71.2% 84.0% 50.1%	64.3% 73.2% 41.0%	69.5% 61.3% 36.8%	61.1% 64.9% 30.3%	69.7% 68.8% 31.9%	64.7% 6 78.1% 6 33.4% 3	i4.6% 71. i9.7% 69. i4.5% 45.	1% 74.5% 6% 82.1% 4% 51.5%	\$1 \$1 36.0%		-23.6% -25.4% -23.8%	-8.8% 0.6% -13.6%	-16.2% -2 -17.9% -2 -22.1% -2	-3.4% -14 24.4% -25 22.0% -30	4.3% 2.1% 5.4% -10.7% 0.5% -23.3%	-10.1% -9.8% -31.5%	-4.8% -13.0% -22.2%	-7.2% -17.7% -25.6%	<u> </u>	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$

Narragansett Electric Company (Electric Business)	
COMBINED	
2/13/2021	

Tab: Date:

# COMBINED

	2019			2020	2//2/224	Year-Over-Year Variance (Percent Change)		Year-Over-Year Variance (Amount Change)	
# of Customers Residential	Mar Apr May Jun July Aug	<u>5ep Det Nov Dec Jan Peb</u>	Mar Apr May Jun Ju Aug 633,812 635,406 634,411 634,468 633,525 635,1	<u>Sept</u> Oct Nov Dec Jan <u>09</u> <u>635,257</u> <u>638,290</u> <u>639,849</u> <u>640,866</u> <u>639</u> ;	914 639,800 1.4% 1.6% 1.6%	Jun         Jun         Aug         Sep         Oct         Nov         Dec	1.4% 8.681 10,132	May         Jun	
Low Income Residential Small C&I Medium C&I	54,078 54,056 54,058 53,983 53,965 53,957 69,627 69,629 69,667 69,682 69,753 69,777 69,882 1 13,174 13,182 13,181 13,195 13,210 13,212	53,961 54,079 54,330 54,480 54,485 54,544 70,021 70,182 70,718 71,096 71,174 71,457 13,236 13,250 13,294 13,331 13,335 13,367	54,569 54,579 55,330 55,270 55,948 54, 71,624 71,858 71,815 71,749 71,765 71,4 13,374 13,390 13,389 13,373 13,375 13,	32         54,540         51,881         51,128         50,309         51,           28         71,843         71,872         72,028         72,114         72,           69         13,229         13,229         13,227         13,         22         13,227         13,	465         51,950         0.9%         1.0%         2.4%           144         72,171         2.9%         3.1%         3.1%           226         13.230         1.5%         1.6%         1.6%	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	<u>-5.5%</u> <u>491</u> <u>523</u> <u>1.4%</u> <u>1,995</u> <u>2,191</u> -0.8% <u>200</u> 208	1,272' 1,287' 1,983' 675' 579' (2,198) 6,202' (4,171) (3,020' 1) (2,133' 1,996' 1,996' 1,976' 1,146' 1,222' 1,690' 1,310' 1,018' 970' 1) (2,08' 178' 165' 57' (7) (30) (70) (104' (109)	
Large C&I Total	1,816 1,816 1,815 1,814 1,814 1,815 763,828 763,995 763,318 762,940 763,155 763,446	1,818 1.822 1.829 1.833 1.834 1.836 764,369 765,491 769,117 772,191 772,126 773,770	1,838 1,840 1,836 1,834 1,829 1,4 775,217 777,073 776,781 776,694 776,442 776,4	132 1.832 1.834 1.835 1.835 1. 70 776,701 777,097 778,064 778,351 778,	837 1.835 1.2% 1.3% 1.2% 586 778,986 1.5% 1.7% 1.8%	1.1% 0.8% 0.9% 0.8% 0.7% 0.3% 0 1.8% 1.7% 1.7% 1.6% 1.5% 0.2%	0.2% 22 24 0.8% 11,389 13,078	21 20 15 17 14 22 6 13,463 13,754 13,287 13,224 12,332 11,606 8,547 6,160 6,460	
Residential	<u>100,734</u> <u>108,379</u> <u>102,252</u> <u>99,177</u> <u>106,144</u> <u>106,559</u> <u>22,459</u> <u>23,424</u> <u>71,530</u> <u>20,069</u> <u>20,012</u> <u>20,112</u> <u>20,159</u>	$\frac{110,434}{21,174}$ $\frac{110,647}{21,573}$ $\frac{123,009}{22,833}$ $\frac{116,886}{23,365}$ $\frac{116,414}{24,390}$ $\frac{128,082}{22,224}$	135,084 140,317 132,482 135,294 125,973 132,4 22,088 22,103 20,961 21,139 20,905 21,2	81 139,627 141,256 143,178 148,791 128, 85 21,516 19,987 15,988 20,333 19,			10.5% 34,350 31,938 -21.2% (771) (1,321)	20,230 26,117 19,829 25,922 29,193 30,609 20,169 31,905 12,215 (660) 1,070 893 1,126 342 (1,386) (2,845) 1,025 (1,375) 1,126 342 (1,386)	
Small C&I Medium C&I	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	12,482 12,402 12,206 12	<u>15,913</u> <u>16,646</u> <u>14,233</u> <u>13,676</u> <u>12,795</u> <u>12,4</u> <u>2,468</u> <u>3,092</u> <u>2,244</u> <u>2,220</u> <u>2,072</u> <u>1,1</u>	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	028 14,583 53,4% 31,8% 12,6% 114 2,236 49,7% 41,3% 11,9%	41.5% 3.9% 19.8% 4.9% 22.5% 0.1% 4 46.1% 10.8% 14.5% 0.1% 20.9% 4.4% 3	- <u>1.5%</u> 5,5404,015 14.0%819904	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	
Total # Arrears 30-60	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$		2002202241205310 175,819 182,484 170,161 172,594 162,055 168,4	$\frac{73}{24}$ 200 219 219 201 290 201 201 201 201 201 201 201 201 201 20	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	<u>33.276</u> <u>30.076</u> <u>37.376</u> <u>-0.576</u> <u>21.781</u> <u>19.781</u> <u>12</u> <u>32.276</u> <u>15.376</u> <u>21.276</u> <u>19.876</u> <u>22.076</u> <u>10.876</u> <u>19</u>	<u>4,6%</u> <u>40,036</u> <u>35,617</u>	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	
Residential	50,764 54,685 46,532 42,717 51,718 51,339 5,033 5,160 4,455 40,11 4,591 4,591 4,660 - 5,033 5,160 - 4,455 4,011 4,591 4,591 4,591 - 4,660 - 5,001 - 2,002 -	54,239 51,384 57,711 51,536 48,683 61,753 5,300 4,838 4,899 4,950 5,059 4,820 7,555 5,000 5,059 4,838 5,000 5,059 4,820 7,555 5,000 5,059 7,717 5,000 5,059 7,757	58,972 51,732 42,043 48,534 40,690 47,7 4,179 3,899 3,367 3,782 3,173 3	47         53,055         49,715         47,731         53,836         40,231           231	054 42,395 16.2% -5.4% -9.6% 341 3,990 -17.0% -24.4% -24.4%		-17.7% 8,208 (2,953) -34.0% (854) (1,261)	[4,489]         5,817         (11,028)         (3,592)         (1,184)         (1,669)         (9,960)         2,300         (8,69)           1         [1,088]         [1229]         [1,181]         [737]         [855]         (1,317)         (6,622)         (1,111)         (7,118)           2         0001	
Medium C&I	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	0.11         0.342         00.3%         11.1%         2.2.8           259         1.355         67.9%         10.3%         -19.8%           204         234         75.5%         7.9%         -13.2%		12.0% 570 160 33.3% 83 15	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	
Total # Arrears 60-90 Residential	62,835 69,774 59,824 52,519 65,331 62,764	68,441 62,710 72,390 65,742 61,686 75,400	74,537 64,826 51,886 59,297 50,359 58,7 28,679 30,684 24,589 19,958 18,763 16,7	30 63,926 61,290 59,277 65,960 50, 50 19,318 20,839 19,973 17,266 15,1	869         56,298         18.6%         -7.1%         -13.3%           569         17.30         51.0%         44.2%         12.4%	12.9%22.9%7.2%6.6%2.3%18.1%0 	-17.5% 11,702 (4,948)	[7,398]         6.778         (4,4972)         (4,534)         (4,515)         (1,420)         (13,113)         218         (10,817)	
Low Income Residential Small C&I	3,570 3,388 3,102 2,600 2,135 2,150 2,150 2,211 2,2125 2,212 2,898 2,196 2,013 2,271	2,415 3,085 3,071 2,965 3,243 3,004 2,297 2,300 2,174 2,365 2,595 2,237	3,302         2,806         2,509         2,203         1,925         1,1           3,190         4,728         2,585         1,873         1,753         1,4	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	7.89         2.040         -7.5%         -17.2%         -19.1%           .627         1.832         32.3%         112.8%         -10.8%	-15.3% -9.8% -14.8% -12.0% -30.1% -33.3% -39 -14.7% -12.9% -34.8% -31.8% -28.6% -9.3% -15	-44.8% (268) (582) -37.3% 779 2,506	[593]         [337]         [210]         [319]         [291]         [928]         [1,023]         [1,161]         [1,454]           [313]         [323]         [260]         [791]         [731]         (657)         [202]         [358]         [968]	
Medium C&I	- $        -$	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	475 - 475 - 326 - 313 - 375 - 326 - 313 - 313 - 314 - 35(663 + 39,133 + 30,202 - 24,442 - 22,603 - 39,133 - 30,202 - 24,442 - 22,603 - 39,133 - 30,202 - 24,442 - 22,603 - 39,133 - 30,202 - 30,0000 - 30,0000 -	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	281         322         20.9%         151.2%         3.7%           39         40         46.9%         200.0%         -6.4%           305         21,554         40.5%         43,6%         6.4%	$\begin{array}{cccccccccccccccccccccccccccccccccccc$		1 17 81 (11) (94 (12) (70) (22) (12) (12) (13) (1) 17 15, 6 (11) 2, 10 5, (6) (11) 2, 10 5, (6) (1) 1, 125 (23) (12,53) (12,553)	
# Arrears 90> Residential	<u>30,978</u> <u>32,412</u> <u>33,848</u> <u>37,440</u> <u>38,362</u> <u>37,585</u>	37,558 37,514 42,509 44,576 45,870 44,193	47,433 57,901 65,850 66,762 66,520 68,4	84 <u>67,254</u> 70,702 75,474 77,689 <sup>+</sup> 73,	006 72,626 53,1% 78,6% 94,5%	78.3% 73.4% 82.2% 79.1% 88.5% 77.5% 74	59.2%	32,007 29,322 28,154 30,899 29,666 33,188 32,965 33,113 27,136	
Small C&I Medium C&I	2021 2219 2323 266 265 2554 2554 2554 2554 2554 2554 2	$\begin{array}{c c c c c c c c c c c c c c c c c c c $	<u>13,887</u> <u>4,637</u> <u>6,315</u> <u>6,118</u> <u>5,748</u> <u>5,5</u> <u>33,187</u> <u>4,637</u> <u>6,315</u> <u>6,118</u> <u>5,748</u> <u>5,5</u> <u>336</u> <u>548</u> <u>757</u> <u>751</u> <u>744</u> <u>5</u>	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	300         4,427         57.7%         109.0%         171.8%           574         559         24.9%         79.1%         164.7%	126.5% 15.5% 18.5% 19.5% 126.5% 126.5% 15.7% 56 128.6% 16.3% 118.6% 90.3% 60.7% 57.1% 56 135.4% 124.8% 147.0% 111.8% 66.5% 51.7% 70	49.1% 331 322 49.1% 1,166 2,418 70.3% 67 242	3.992         3.442         3.091         3.275         1.648         1.600         1.821         1.446           471         432         413         419         322         212         219         234         237	
Large C&I Total	$ \frac{26}{47,550} - \frac{29}{49,842} - \frac{34}{50,464} - \frac{30}{53,923} - \frac{31}{54,667} - \frac{34}{53,787} - \frac{34}{53$	$-\frac{37}{53,971} - \frac{30}{54,229} - \frac{31}{60,560} - \frac{30}{63,112} - \frac{30}{65,269} - \frac{26}{61,655}$	<u>     26     78,525     78,525     88,073     88,855     78,525     778,525     778,525     78,525 </u>	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	51 50 0.0% 41.4% 94.1% 106 92,053 37.9% 57.3% 74.5%	- <u>133.3%</u> <u>138.7%</u> <u>114.7%</u> <u>81.1%</u> <u>76.7%</u> <u>67.7%</u> <u>80</u> <u>64.8%</u> <u>62.6%</u> <u>67.9%</u> <u>62.8%</u> <u>65.9%</u> <u>57.2%</u> <u>54</u>		$\begin{array}{cccccccccccccccccccccccccccccccccccc$	
Residential Low Income Residential	15,639,204 16,267,798 12,042,108 8,886,354 9,636,170 11,240,100 12 3,460,050 3,377,241 2,490,345 1,739,489 1,717,467 1,824,281 2	12,639,513 10,979,726 10,577,419 10,719,820 13,260,162 18,268,644 2,093,820 1,906,617 1,854,339 2,059,778 2,608,600 2,895,592	18,429,191 17,708,339 15,538,919 14,770,132 11,165,177 15,410, 2,619,647 2,343,848 2,085,356 1,999,635 1,543,659 1,963,2	34 19,004,920 15,353,843 13,098,706 15,619,049 16,947, 92 2,331,596 1,787,640 1,465,677 1,801,599 2,126,	209 \$19,059,790 17.8% 8.9% 29.0% 819 \$2,512,646 -24.3% -30.6% -16.3%	662% 15.9% 37.1% 50.4% 39.8% 23.8% 45 15.0% 10.1% 7.6% 11.4% 6.2% 21.0% 21.0%	27.8% \$2,789,987 1,440,541 -18.5% \$\$840,403 (1,033,393)	3,496,811 5,883,778 1,529,007 4,170,334 6,345,407 4,374,117 2,521,287 4,859,229 3,687,047 (404,989) 260,146 (173,808) 139,011 237,776 (118,977) 388,662 (258,179) (451,761)	
Small C&I Medium C&I Large C&I	2,314,874 2,545,604 1,912,070 1,325,844 1,715,470 1,621,352 1 2,840,477 3,131,534 2,172,853 1,716,460 2,278,883 1,798,359 2 2,183,407 2,787,280 1,920,514 1,412,145 2,070,565 1,131,387 2	1,975,841 1,641,265 1,748,084 1,734,990 1,999,389 2,445,758 2,195,919 1,855,125 2,293,716 2,266,451 2,186,599 2,605,290 2,469,455 1,005,355 1,747,290 2,559,851 2,594,715 2,213,797	3,041,165 3,644,423 2,338,438 1,941,343 1,667,936 2,005,7 3,236,552 4,705,572 2,944,348 2,657,655 2,354,764 2,376, 3,272,826 3,250,588 2,385,890 2,568,168 3,386,949 2,563,10	99 2,208,917 2,143,481 1,934,215 2,211,401 2,385, 49 2,689,895 2,672,198 2,833,308 2,992,091 3,281, 94 2,187,684 2,262,562 2,960,370 2,864,720 3,740,	654         53,010,041         31,4%         43,2%         22,3%           .970         \$3,608,310         13,9%         50,3%         37,3%           .401         \$4,744,199         49,9%         16,6%         24,2%	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	19.3%         \$726,291         1,098,819           50.1%         \$396,106         1,574,038           44.2%         \$1,089,419         463,308	465,368 615,499 (47,484) 383,847 23,076 502,216 186,132 476,411 386,265     811,495 941,195 75,881 578,290 493,976 817,073 539,592 725,640 1,095,372 465,377 1,156,073 1,316,384 1,499,307 (281,771 1,256,907 1,213,080 304,869 1,145,666	
Total \$ Arrears 60-90 Portidential	<u>\$26,437,981</u> <u>\$28,109,456</u> <u>\$20,537,889</u> <u>\$15,080,293</u> <u>\$17,418,555</u> <u>\$17,615,479</u> <u>\$21</u>		3.772,876 3.750,588 2.885,890 2.566,189 3.585,939 2.866, \$30,599,380 \$31,652,770 \$25,332,951 \$23,395,633 \$20,118,535 \$24,386, 10,200,471 10,652,771 \$25,332,951 \$23,395,633 \$20,118,535 \$24,386,5 10,200,471 10,652,771 \$2,523,525 \$2,539,595 \$2,5395 \$2,539,595 \$2,539,595 \$2,539,595 \$2,539,595 \$2,539,595 \$2,539,595 \$2,539,595 \$2,539,595 \$2,539,595 \$2,539,595 \$2,539,595 \$2,539,595 \$2,539,595 \$2,539,595 \$2,539,595 \$2,539,595 \$2,539,595 \$2,539,595 \$2,539,595 \$2,559 \$2,559 \$2,559 \$2,559 \$2,559 \$2,559 \$2,559 \$2,559 \$2,559 \$2,559 \$2,559 \$2,559 \$2,559 \$2,559 \$2,5595 \$2,559 \$	94 2,187,684 2,262,262 2,960,370 2,864,720 3,740, 68 528,423,012 524,219,424 522,292,276 525,488,860 528,482,1 10 0,020,445 11,055,013 0,000,644 9,200,400 9,000,000			25.8% 51,003,415 000,500 \$4,161,399 \$3,543,314 29,160 000 000 000 000 000 000 000 000 000		
Low Income Residential	2,641,184         2,829,427         2,525,729         1,830,338         1,352,426         1,225,800         2           681,876         747,968         821,400         626,014         478,936         514,943         1	<u>1,341,371</u> <u>1,625,077</u> <u>1,561,292</u> <u>1,541,054</u> <u>1,849,360</u> <u>2,127,128</u> <u>555,876</u> <u>689,368</u> <u>660,759</u> <u>574,404</u> <u>835,547</u> <u>749,111</u>	2.421.495         2.191.913         1.972.934         1.243.600         6.527.97         7.144           1.127.762         1.795.918         1.972.934         1.841.545         1.619.040         1.315.6	5,000,000         1,000,013         9,000,014         8,000,001         8,920,001 <t< td=""><td>332         \$1,709,130         -8.3%         -21.6%         -21.9%           .955         \$1,136,598         65.4%         140.1%         108.0%</td><td><math display="block">\begin{array}{cccccccccccccccccccccccccccccccccccc</math></td><td>-24.1%</td><td>152,751         11,147         262,794         382,503         1,24,24,332         4,26,7324         1,262,7484         1,262,744          <th 1,26<="" td=""></th></td></t<>	332         \$1,709,130         -8.3%         -21.6%         -21.9%           .955         \$1,136,598         65.4%         140.1%         108.0%	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	-24.1%	152,751         11,147         262,794         382,503         1,24,24,332         4,26,7324         1,262,7484         1,262,744 <th 1,26<="" td=""></th>	
Medium C&I		463,175 502,707 582,109 552,193 562,894 579,586 301,675 287,269 515,214 242,653 669,192 307,847 7,349,681 \$8,946,995 \$8,809,555 \$8,313,241 \$10,664,21 \$7,57,546,412	905.036 1.679.996 1.581.502 1.237.503 1.016.047 872, 723,403 1.041.982 788,374 636,171 1.270,032 1.362, 515,974,180 5187,00330 517,586,587 513,556,589 513,547,166 511,539,3	666         902,053         919,824         1,058,848         916,768         825,           115         503,959         829,052         473,965         994,249         982,           28         \$12,937,602         \$15,519.013         \$14,093,076         \$17,447,107         \$13,130	257         \$1,030,550         58.2%         126.6%         100.8%           116         \$1,028,762         55.0%         105.6%         31.7%           182         \$15,555,687         40.8%         47.0%         36.6%	135.1% 106.1% 70.5% 94.8% 83.0% 81.9% 63 100.3% 230.8% 94.2% 67.1% 188.6% 120.2% 309 63.5% 88.2% 68.5% 76.0% 77.8% 60.0% 74.6%	46.6% 5334,391 938,479 40.5% 5256,632 535,213 26.3% \$4,679,844 \$5,679,844	7 794.0721 711.031 523.000 360.850 438.578 477.117 476.729 367.575 262.363 189.907 318.622 968.755 1054.325 202.284 541.783 528.751 751.576 282.924 546.761.27 556.764 754.354.756 754.661.712 555.875.21 55.721.585.721.857.835.876 52.733.760	
\$ Arrears 90> Residential	18.341.187 19.867.237 21.086.405 23.226.854 24.007.656 23.926.997 2	13,802,670 23,556,645 26,230,935 27,458,256 29,004,165 29,874,694	32,607,502 38,596,035 44,148,487 47,339,782 50,832,240 54,110,7	59         55,266,777         60,007,926         65,659,683         70,139,287         71,086,	213 \$72,390,046 77.8% 94.2% 109.4%		145.1% \$14,266,315 18,718,798	23,050,081 24,112,928 25,824,584 30,213,762 31,464,107 36,149,281 39,528,758 42,681,081 42,082,048 2	
Low Income Residential Small C&I Medium C&I	12,725,477 12,756,78 12,721,947 12,748,755 12,747,938 1,317,938 1,317,938 1,317,938 1,317,937 1,277,937 1,306,185 1,317,938 1,317,938 1,317,937 1,277,937 1,306,185 1,317,938 1,317,937 1,317,9	L <sub>2</sub> /26,428 12,889,150 13,739,248 14,074,262 14,721,054 13,809,503 1,265,551 1,315,349 14,37,371 1,509,839 1,556,600 1,705,339 1,031,22 980,462 1,049,815 1,100,484 1,114,107 1.058,784	14,447,039 15,552,080 16,090,700 16,642,429 18,007,784 18,165, 1,949,784 2,696,862 3,645,578 4,107,420 4,420,101 4,554, 1,169,488 1,754,106 2,542,103 2,910,132 3,063,857 3,002.1	1/,b21,147         16,766,172         17,028,412         17,063,448         16,781,           79         4,224,316         3,918,847         4,166,744         4,472,565         4,589,           02         2,758,797         2,436,990         2,606,454         2,743,503         2,626.	1095         \$17,198,044         22.9%         22.3%         26.5%           723         \$4,706,606         73.3%         122.2%         179.1%           780         \$2,609,981         38.6%         111.0%         197.9%	<u>24.0%</u> 211.7%  232.0%  256.4%  233.8%  197.9%  189.9%  2 230.7%  227.8%  227.7%  175.0%  148.6%  148.3%  149	14.0% 194.9% 135.8% \$2,692,725 \$2,836,402 \$824,517 \$824,517 \$325,823 922,768	3,688,743 4,028,674 5,531,719 5,550,301 4,884,719 8,877,022 3,289,164 2,989,168 2,060,641 - 2,383,392 2,788,482 3,088,711 3,276,642 2,958,765 2,003,488 1 2,729,373 2,952,726 3,083,1123 - 1,688,708 2,003,040 2,129,707 2,208,500 1,775,574 1,466,578 1,556,589 1,643,019 1,515,773	
Large C&I	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	325,528 424,516 613,915 817,325 1,030,524 1,301, 550,499,401 559,013,599 567,040,783 571,817,088 577,354,506 81,164,4	13 1.257,413 1.172,893 1.186,826 1.308,446 1.107, 76 \$81,128,450 \$84,302,828 \$90,648,119 \$95,727,249 \$96,191,	283         \$1,045,100         38.7%         52.7%         65.4%           694         \$97,949,777         56.3%         69.1%         84.5%	$\begin{array}{c c c c c c c c c c c c c c c c c c c $	164.1% <u>\$90,748</u> <u>146,421</u> 105.5% <u>\$18,200,128</u> <u>\$24,107,488</u>	242,746 516,402 664,416 826,277 816,707 698,645 733,658 809,917 687,963 530,701,680 533,542,726 538,238,508 541,952,885 541,889,971 544,784,973 547,737,593 551,085,879 549,376,468	
Residential	40,950,190 44,031,435 41,082,188 38,210,691 38,215,016 39,454,164 41 17,855,608 18,922,347 17,738,021 16,118,641 15,547,777 15,665,403 10	11,129,767 40,680,945 42,598,524 43,571,012 48,722,747 56,428,699 16,161,620 16,420,845 17,154,879 17,675,094 19,179,014 18,832,222	<u>61,829,116</u> <u>68,257,616</u> 70,992, <u>619</u> 72,498,514 70,655,354 76,695,4 <u>19,488,241</u> 20,115,122 20,148,992 20,483,611 21,170,483 21,444,5	03 83,351,143 86,428,681 88,758,034 94,147,827 96,953 64 21,468,098 20,190,411 19,987,152 20,064,447 20,311	943 \$102,100,483 50,9% 55,0% 72,8% 846 \$21,419,819 9.1% 6.3% 13,6%	89.7% 84.9% 94.4% 102.7% 112.5% 108.4% 116 27.1% 36.2% 36.9% 32.8% 23.0% 16.5% 13	99.0% \$20,868,925 24,226,181 5.9% \$1,632,634 1,192,775	29.910.431 34.287,823 32,440,338 37,241,239 42,221,376 45,747,736 46,159.510 50.576,815 48,231,196 2,410,971 4,364,970 5,622,706 5,779,161 5,306,478 3,769,566 2,832,273 2,389,353 1,132,832	
Small C&I Medium C&I	4,122,016 4,507,335 4,039,655 3,269,796 3,525,796 3,414,231 3 4,258,816 4,704,389 3,813,678 3,122,824 3,706,709 3,265,74 3 9,766,709 3,255,74 3,907,679 3,226,574 3,706,709 3,265,74 3,706,709 3,706,709 3,700,700,700 3,700,700 3,700,700 3,700,700 3,700,700 3,700,700 3,700,700,700 3,700,700 3,700,700 3,700,700 3,700,700 3,700,700 3,700,700,700 3,700,700 3,700,700 3,700,700 3,700,700 3,700,700 3,700,700 3,700,700 3,700,700 3,700,700 3,700,700 3,700,700,700 3,700,700 3,700,700,700 3,700,700,700 3,700,700,700,700,700,700,700,700,700,70	3,797,269 3,645,983 3,846,213 3,819,233 4,391,536 4,900,207 3,662,218 3,338,294 3,925,640 3,929,128 3,863,600 4,243,661 2,112,827 1,125,647 3,929,128 3,863,600 4,243,661	6,118,711 8,137,203 7,692,821 7,310,533 7,072,197 7,404,7 5,315,136 8,139,673 7,107,954 6,805,290 6,434,669 6,251,4 2,315,256 4,217,062 3,276 3,270 4,003,656 6,649,669 6,251,4	65         7,370,023         7,128,954         7,168,514         7,631,167         7,983,           115         6,350,745         6,029,013         6,498,610         6,652,363         6,734,91           21         2,040,059         4,168,071         4,021,071         4,021,010         5,021,41         5,031,167         7,983,167	333 58,853,244 48,4% 80.5% 90.4% 007 57,248,842 24.8% 73.0% 86.1% 800 57,248,842 24.8% 73.0% 86.1%	123.6% 100.6% 116.9% 94.1% 95.5% 86.4% 99 117.9% 73.6% 93.8% 73.4% 80.6% 65.5% 69 10.0% 73.6% 93.8% 73.4% 80.6% 65.5% 69	81.8% \$1,996,695 3,629,868 74.3% \$1,056,320 3,435,284 57.0% \$1,436,798 1,144,941	3,653,166 4,040,737 3,546,401 3,990,034 3,572,754 3,482,971 3,322,301 3,811,934 3,591,797 3,242,4276 3,482,466 2,727,5960 3,025,041 2,688,527 2,690,719 2,572,970 2,572,970 2,572,325 2,870,407 3,970,970 3,97	
Total Billed Sales kWh or therms	2,269,359 5,737,650 569,563,692 562,752,569 563,733,752 563,674,586 567	5,711,630 1,700,673 2,713,673 3,501,035 3,713,600 2,635,012 7,962,709 \$65,852,941 \$69,940,929 \$72,295,500 \$79,870,103 \$87,239,802	4,511,730 4,717,087 5,766,775 4,061,005 3,067,305 2,259,7 \$97,702,961 \$109,366,699 \$109,730,565 \$111,119,613 \$111,02,208 \$111,089,5	11         3,545,055         4,604,007         4,012,100         3,107,414         3,022,           68         \$122,489,067         \$124,041,266         \$127,033,470         \$133,663,218         \$137,812,1	929 \$146,440,449 38.5% 44.4% 57.7%		72.5% 526,991,371 \$33,629,049	350,035 1,552,046 2,555,027 3,575,706 157,722 2,457,535 2,200,467 1,500,561 2,110,594 554,0166,873 548,367,044 547,286,456 553,415,382 554,526,358 558,188,325 557,092,541 561,367,718 557,942,826	
Residential	249,961,813 203,392,856 197,891,015 198,297,493 274,460,388 347,737,188 265 21,123,701 17,515,416 16,580,000 15,916,176 20,630,919 25,810,600 15 61,501,409 55,261,245 51,465,015 55,521,482 59,012,315 68,525,470 55	55,643,409 190,963,111 188,402,630 243,580,135 295,302,002 233,881,939 19,257,597 14,392,617 14,737,828 19,441,313 22,165,435 18,324,612 50,09,646 50,726,472 47,100,600 55,921,497 46,158,980 6,1580 6,1580 6,1580 6,1580 6,1580 6,1580 6,1580 6,1580 6,1580 6,1580 6,158	227,358,423 225,209,232 216,577,895 216,665,986 320,432,715 385,812,4 18,784,730 18,677,705 17,947,649 16,995,829 23,525,028 29,423,3 59,910,701 52,729,481 49,217,251 4,6212,139 56,574,270,56,4955	09 270,492,731 211,584,284 209,571,857 246,189,534 98 20,241,989 15,123,232 15,769,781 17,529,037 06 56 272,492 53,496,579 146,523,015 17,529,037	N/A         N/A         -9.0%         10.7%         9.4%           N/A         N/A         -11.1%         6.6%         8.2%           N/A         N/A         -41.1%         6.6%         4.2%	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	N/A (22,603,390) \$21,816,376 N/A (2,338,971) \$1,162,288 N/A (1,590,560) (52,622,992)	518,686,880, 518,368,493, 545,571,827, 538,075,221, 54,849,322, 520,621,173, 521,169,227, 52,609,399, N/A 51,876,649, 51,079,653, 52,894,108, 53,612,795, 5984,391, 5730,615, 51,031,554, (51,012,276), N/A (51,645,754), (54,320,444), 555,0502, (52,009,523), (51,014,929), (52,111,010), (56,320,514), (56,310,51	
Medium C&I	30,301,452     35,300,476     37,605,013     35,511,453     35,511,453     35,511,453     31,6763,892     31,6763     31,6763,892     31,6763     31,6763,892     31,6763     31,6763,892     31,6763     31,6763     31,6763     31,6763     31,6763     31,6763     31,6763     31,676     31	<u>5,505,406</u> <u>50,776,478</u> <u>47,106,430</u> <u>53,502,467</u> <u>66,123,688</u> <u>36,120,477</u> (6,851,192 101,498,868 <u>94,754,522</u> 107,941,332 123,767,710 106,809,799 [4,367,576 <u>190,894,212</u> <u>197,354,004</u> <u>203,571,699</u> <u>103,748,589</u> <u>222,019,983</u>	<u>39,50,555</u> <u>32,759,485</u> <u>42,717,751</u> <u>92,117,155</u> <u>39,39,710</u> <u>00,80,5</u> <u>105,331,351</u> <u>95,804,191</u> <u>85,009,214</u> <u>89,205,527</u> <u>108,610,164</u> <u>126,362, 214,763,631</u> <u>207,094,302</u> <u>194,558,813</u> <u>192,866,773</u> <u>203,454,641</u> <u>210,270,6</u>	22 35,724,783 35,746,778 40,635,913 35,000,108 21 21 104,803,933 100,116,131 88,468,219 103,041,252 21 79 196,361,087 188,505,834 176,949,874 197,508,077 21	N/A N/A		N/A (4,895,009) (\$2,033,933) (4,895,009) (\$5,418,526) N/A 6,912,607 (\$8,196,545)	Siladian	
Total Billed Total Revenue \$ Residential	649,664,395 592,785,314 559,697,707 563,941,241 692,007,820 816,459,519 674	16,029,240 548,525,285 542,349,613 630,516,966 611,109,625 639,156,701	625,149,073 599,514,913 563,391,322 564,946,244 715,596,768 818,355,0	24 648,624,723 569,276,059 537,393,647 619,268,007	N/A	$- \underbrace{\begin{array}{c} 0.2\% \\ - \end{array}}_{12.0\%} \underbrace{\begin{array}{c} 3.4\% \\ - \end{array}}_{26.5\%} \underbrace{\begin{array}{c} 0.2\% \\ - \end{array}}_{12.0\%} \underbrace{\begin{array}{c} - 0.2\% \\ - \end{array}}_{12.0\%} \underbrace{\begin{array}{c} - 4.1\% \\ - \end{array}}_{12.0\%} \underbrace{\begin{array}{c} 3.8\% \\ - \end{array}}_{12.0\%} \underbrace{\begin{array}{c} - 0.9\% \\ - \end{array}}_{12.0\%} \underbrace{\begin{array}{c} - 1 \\ - \end{array}}_{12.0\%} \underbrace{\begin{array}{c} - 0.9\% \\ - \end{array}}_{12.0\%} \underbrace{\begin{array}{c} - 1 \\ - \end{array}}_{12.0\%} \underbrace{\begin{array}{c} - 1 \\ - \end{array}}_{12.0\%} \underbrace{\begin{array}{c} - 0.2\% \\ - \end{array}}_{12.0\%} \underbrace{\begin{array}{c} - 1 \\ - \end{array}}_{12.0\%} \underbrace{\begin{array}{c} - 0.2\% \\ - 1 \\ - \end{array}}_{12.0\%} \underbrace{\begin{array}{c} - 0.2\% \\ - 0.2$		\$3,693,615 \$1,005,003 \$23,588,948 \$1,895,505 (\$27,404,517) \$20,750,774 (\$4,955,966) (\$11,248,959) N/A	
Low Income Residential Small C&I	\$7,002,594         \$4,743,494         \$3,884,361         \$3,364,875         \$3,988,078         \$4,371,287         \$3           \$15,744,904         \$12,768,911         \$10,960,820         \$9,911,363         \$12,000,912         \$12,741,550         \$13	3,722,653 \$3,779,841 \$3,988,721 \$5,570,248 \$6,313,907 \$4,977,926 [1,547,543 \$11,379,432 \$11,242,666 \$15,097,666 \$17,897,312 \$15,355,596	\$4,342,470 \$4,131,680 \$3,665,296 \$3,256,431 \$4,395,167 \$4,541,4 \$14,849,807 \$12,516,876 \$10,732,078 \$9,480,927 \$12,622,137 \$13,523,0	33         53,825,237         \$2,934,290         \$3,162,696         \$4,188,160         \$55,508, 51,873,866           34         \$12,607,262         \$11,873,866         \$10,743,241         \$14,672,835         \$17,301,200	944 52,559,264 -38.0% -12.9% -5.6% 519 58,999,735 -5.7% -2.0% -2.1%	-32% 10.2% 3.9% 2.8% 22.4% 20.7% -44 -43% 5.2% 6.1% 9.2% 4.3% -4.4% 2	-12.7% (\$2,660,124) (\$611,844) -3.3% (\$895,097) (\$252,035)	(\$219.065)         (\$106.444)         \$407,089         \$107,152         \$102,585         (\$845,551)         (\$826,026)         (\$1,382,088)         (\$804,963)           [\$228,743)         [\$430,436)         \$501,226         \$781,485         \$1,059,719         \$494,434         (\$499,426)         [\$424,831)         (\$525,723)	
Large C&I	\$25,766,057 \$22,532,243 \$19,984,266 \$18,471,066 \$24,295,424 \$20,650,030 \$22 \$27,996,240 \$26,495,953 \$24,423,562 \$51,735,934 \$24,690,633 \$25,362,587 \$22 \$155,895,098 \$129,986,928 \$113,733,268 \$103,032,344 \$131,489,011 \$136,882,723 \$127	20.514.368 519.799.899 516.734.038 522.110.184 527.141.284 522.786.316 14.318.314 525.573.217 520.523.198 525.572.170 529.472.823 524.483.588 17.245.597 \$119.180.815 \$107.643.828 \$150.528.370 \$183.029.601 \$144.016.465	\$22,515,889 \$20,168,496 \$18,616,863 \$18,027,384 \$21,399,749 \$24,358,1 \$23,304,888 \$24,109,688 \$22,156,474 \$27,036,705 \$25,185,501 \$26,536,0 \$144,934,792 \$133,895,855 \$123,688,433 \$113,615,678 \$14,774,138	32 \$27,644,590 \$20,365,713 \$17,364,458 \$23,3994,928 \$25,302, 15 \$26,506,546 \$23,563,048 \$22,441,609 \$30,085,560 \$27,045, 41 \$139,778,523 \$119,941,739 \$115,315,913 \$159,375,546 \$181,193,	989 514,597,039 -12.6% -10.5% -6.8% 517 517,625,996 -16.8% -9.3% -9.3% 180 591,795,092 7.0% 3.0% 6.5%	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	-6.8% (\$3,250,168) (\$2,363,747) -8.2% (\$4,691,352) (\$2,386,266) -1.0% (\$10,960,305) \$3,908,927	[51,267,400]         [54,366,275]         53,707,902         57,130,222         5565,814         5630,421         51,884,745         (51,882,754)           [52,267,088]         55,300,771         5494,867         51,137,428         52,148,232         (52,067,088)         51,933,1391         52,427,306]           57,955,165         510,583,344         516,255,272         518,932,905         5760,924         5767,268         58,847,175         (51,886,244)	
Supplier Receivables Purchased (for EDCs)(1) Residential									
Small C&I Medium C&I					=======================================				
Total Total Total Revenue Billed \$ (Line 11 + Line 12)	-   + + + + -	[= _ [= _ ]= _ ]= _ ]= _ ] = _ ] = _ ]		_!!		!!!! + + +	:== == === ===		
Residential Low Income Residential	79,385,302 63,446,327 56,480,259 49,549,106 66,513,964 73,756,186 65 7,002,594 4,743,494 3,884,361 3,364,875 3,988,078 4,371,287 3	51,142,720 58,648,425 55,155,205 82,178,103 102,204,276 77,413,039 3,722,653 3,779,841 3,988,721 5,570,248 6,313,907 4,977,926	79,921,738 72,969,146 68,517,723 55,814,231 84,141,584 86,849,0 4,342,470 4,131,650 3,665,296 3,256,431 4,395,167 4,541,4	21 69,194,889 61,204,822 61,603,909 86,434,062 106,034 39 3,825,237 2,934,290 3,162,696 4,188,160 5,508	211 \$48,012,058 0.7% 15.0% 21.3% 944 \$2,559,264 -38.0% -12.9% -5.6%	12.5% 26.5% 17.8% 13.2% 4.4% 11.7% 5 -3.2% 10.2% 3.9% 2.8% -22.4% -20.7% -24	3.7% \$536,436 9,522,819 -12.7% (\$2,660,124) (611,844)	12,037,464 6,265,125 17,627,620 13,092,834 8,052,169 2,556,397 6,648,704 4,255,659 3,829,985 [] [219,065] [108,444] 407,089 170,152 102,585 [] [826,026] [1,382,088] [804,963] []	
Small C&I Medium C&I	5,744,904 12,768,911 10,960,820 9,911,363 12,000,912 12,741,550 11 25,766,057 22,532,243 19,984,266 18,471,066 24,295,424 20,650,630 27 27,996,240 26,495,953 24,423,562 21,735,934 24,690,633 25,362,587 22	11,547,543 11,379,432 11,242,666 15,097,666 17,897,312 15,355,596 20,514,368 19,799,899 16,734,038 22,110,184 27,141,284 22,786,316 14,318,314 25,573,217 20,523,198 25,572,170 29,472,823 24,483,588	14,849,807 12,516,876 10,732,078 9,480,927 12,622,137 13,523, 22,515,889 20,168,496 18,616,863 18,027,384 21,399,749 24,358, 23,304,888 24,109,688 22,156,474 27,036,705 25,185,501 26,536,	134         12,607,62         11,873,866         10,743,241         14,672,835         17,301,322           321         27,644,590         20,365,713         17,364,458         23,994,928         25,302,302           15         26,506,546         22,563,048         22,441,609         30,085,560         27,045.	519 58,999,735 -5.7% -2.0% -2.1% 989 514,597,039 -12.6% -0.05% -6.8% 517 517,626,996 -16.8% -9.0% -9.3%		-3.3% (\$895,097) (252,035) -6.8% (\$3,250,168) (2,363,747) -8.2% (\$4,691,352) (2,386,266)	(228,743)         (430,436)         621,226         781,485         (1059,719)         494,434         (499,426)         (424,831)         (559,793)           (1,367,403)         (443,882)         (2,895,675)         3,707,902         7,130,222         565,814         630,421         1,884,745         (1,838,244)           (2,267,088)         5300,771         494,854         (137,428         21,883,22         (101,169)         1518,411         4513,339         (2,427,306)	
Total \$ Revenue (Payments) Received (2)		11,245,597 \$119,180,815 \$107,643,828 \$150,528,370 \$183,029,601 \$145,016,465	\$144,934,792 \$133,895,855 \$122,688,433 \$113,615,678 \$147,744,138 \$155,808,0	41 \$139,778,523 \$119,941,739 \$115,315,913 \$159,375,546 \$181,193,			-1.0% (\$10,960,305) \$3,908,927		
Low Income Residential Small C&I	4,023,607,007,007,007,007,007,007,007,007,007	<u>b.940,760</u> <u>b1,268,903</u> <u>b0,088,882</u> <u>b6,498,347</u> <u>84,474,770</u> <u>79,791,075</u> <u>3,353,492</u> <u>3,272,260</u> <u>2,472,943</u> <u>2,963,744</u> <u>4,169,293</u> <u>5,775,974</u> <u>11,242,249</u> <u>11,661,643</u> <u>9,166,631</u> <u>11,746,194</u> <u>15,861,675</u> <u>14,740,187</u>	<u>81,654,701</u> <u>3,454,235</u> <u>3,290,437</u> <u>3,424,202</u> <u>3,091,743</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,150,6</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,150,6</u> <u>1,391,743</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698</u> <u>3,117,698 <u>3,117,698</u> <u>3,117,698</u> <u>3,117,6</u></u>	32 73.576.782 63.864.882 56.721.086 65.695.699 82.163 65 3.728.613 2.795.373 2.247.023 2.720.114 4.855 144 12.768.012 11.263.824 9.755.394 11.076.237 13.221.	950         543,408,178         -2.5%         -6.5%         3.3%           363         51,864,106         -16.8%         -39.1%         -22.4%           206         57,416,542         -13.8%         -22.9%         -10.0%	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	-2.7% (\$2,200,202) (\$,206,108) 16.5% (\$696,888) (2,108,326) -16.6% (\$2,330,488) (3,383,083)	(15)         (13) <th< td=""></th<>	
Medium C&l	25,330,874 23,303,570 23,144,131 17,386,602 18,040,190 20,656,047 19 25,957,784 23,849,883 26,959,712 20,215,781 21,947,339 26,621,372 20 25,957,784 23,849,883 26,959,712 20,215,781 21,947,339 26,621,372 20	18,507,746         19,848,173         15,442,636         18,861,617         24,295,270         22,370,132           10,989,469         24,470,781         20,527,129         22,147,610         26,001,757         24,988,388           10,987,469         24,470,781         20,527,129         12,147,610         26,001,757         24,988,388	22,901,586 17,197,398 20,128,484 17,445,675 18,285,309 19,460, 23,953,666 18,954,242 24,212,723 19,597,436 22,662,468 22,041,5 6,46,66,77,745 12,727,141,141,141,141,141,141,141,141,141,14	03 22,415,066 19,544,743 16,492,256 17,370,834 20,640, 88 28,521,941 22,521,383 20,112,946 20,913,239 25,335, 1 546 517 517 517 517 517 517 517 517 517 517	747 \$11,105,156 <u>-9.6%</u> -26.2% -13.0% 149 \$11,015,956 -7.8% -20.5% -10.2% 445 \$71,015,956 -7.8% -20.5% -10.2%	0.3% 1.4% 5.8% 21.1% 1.5% 6.8% 7. 	-15.0% (\$2,429,288) (6,106,172) -2.6% (\$2,014,118) (4,895,640) -5.6% (\$2,014,118) (4,895,640)	(3,015,647)         59,072         245,119         [1,195,645]         3,907,319         (303,430)         1,049,620         (1,490,783)         (3,654,523)           (2,745,986)         (613,346)         715,130         (4,576,784)         7,132,727         (1,549,338)         (41,413)         (1,243,470)         (66,608)           (4,402,412)         (1,490,783)         (1,490,783)         (41,413)         (1,490,783)         (41,413)         (1,490,783)	
Revenue (Payments) Received     Residential     Low Income Residential	5136216407 5145348372 5132435345 510275312 510525134 513206146 5312 523,776 524,809 540,038 488,613 561,929 544,499	<u></u>	516,95,45,45,45,45,45,45,45,45,45,45,45,45,45				-6.0% 71,984 37,373	1 16,170 97,456 30,460 31,107 32,085 10,254 31,588 10,254 31,588 10,254	
Low Income Residential Small C&I Medium C&I	43,234 50,855 49,961 51,239 52,256 47,311 64,990 63,534 68,716 59,941 66,119 68,194 13,629 13,629 13,656 15.088 12,730 14,3477 14,4443	46,280 50,296 43,441 47,611 52,735 65,838 60,857 72,2955 61,933 67,904 89,579 69,675 12,952 16,058 12,480 14,627 19 < 501 14,627	552,760         552,260         556,208         556,208         592,258         124,258 <t< td=""><td>443         50,159         47,864         43,812         47,657         54,1           778         72,385         71,681         65,349         68,083         81,1           440         16,151         15,582         13,374         14,171         177</td><td>942 23,687 24.0% -2.2% 3.6% 394 33,203 5.0% -1.4% -2.3% 598 7,706 6.7% -17.6%</td><td></td><td>4.2% 10,366 (1,120) -9.1% 3,255 (899) -10.0% 911 (1,770)</td><td>1 1.008 1.1.753) (2.667) (1.769) 3.279 (2.423) 371 46 2.007 11.5741 5.010 5.062 2.664 11.528 (1.314) 3.416 179 (8.185) 16(59) 3.745 443 377 3.799 (2.76) 694 (501) (1.561)</td></t<>	443         50,159         47,864         43,812         47,657         54,1           778         72,385         71,681         65,349         68,083         81,1           440         16,151         15,582         13,374         14,171         177	942 23,687 24.0% -2.2% 3.6% 394 33,203 5.0% -1.4% -2.3% 598 7,706 6.7% -17.6%		4.2% 10,366 (1,120) -9.1% 3,255 (899) -10.0% 911 (1,770)	1 1.008 1.1.753) (2.667) (1.769) 3.279 (2.423) 371 46 2.007 11.5741 5.010 5.062 2.664 11.528 (1.314) 3.416 179 (8.185) 16(59) 3.745 443 377 3.799 (2.76) 694 (501) (1.561)	
Large C&i Total	64,990         63,534         65,776         59,941         66,191         68,194           13,629         13,666         12,730         14,327         14,463           2,119         2,997         2,330         2,115         2,126         2,238           647,748         654,993         674,133         614,638         696,787         676,705		2,236 1,871 2,364 2,232 2,311 2, 734,381 688,397 691,952 722,017 731,070 711,0	98 2,721 2,489 2,187 2,222 2, 65 707,252 726,619 681,897 707,831 719,	450 1,167 5.5% -10.9% 1.5% 246 341,992 13.4% 5.1% 2.3%		-24.6%	34 117 185 (40) 796 198 366 80 (799) 15,819 107,379 34,283 34,360 51,487 (14,308) 36,635 (8,654) (44,890)	
Difference Between Billed and Received Reve Residential	nue (there <b>13 - the 14)</b> (\$4.469.6021 (\$12.582.2011 (\$8.222.8011 (\$1.468.512) (\$10.157.528 (\$4.679.099 (\$) \$2.851.471 (\$655.269) (\$228.250 (\$1.653.631) (\$346.5127 (\$655.202) (\$)	5,798,040  (\$2,638,478) 55,066,523 515,679,756 517,720,005 (52,378,049) \$369,161 5507,581 51,517,778 52,606,504 \$2,144,613 (\$798,048)	+ +			27724         97134         16.7%         -34.4%         0.8%         3.6%         2.2%           -31556         24926         44.6%         -73.8%         -72.6%         -32.6%         -42.6%         -32.6%         -42.6%         -42.6%         -42.6%         -42.6%         -42.6%         -42.6%         -42.7%         -42.6%         -42.7%         -42.6%         -42.7%         -42.6%         -42.7%         -42.6%         -42.7% <td< td=""><td>34.6% 52,736,638 14,728,927 -69.5% 51,963,236) 1,496.482</td><td>9,879,644 (4,070,762) 9,866,312 5,927,790 144,6,147 (21,522) (183,500) 5,058,607 6,140,256 769,444 1,218,219 912,332 427,751 (27,256) (26,564,64) (60,055) (1,218,458) (1,451,037)</td></td<>	34.6% 52,736,638 14,728,927 -69.5% 51,963,236) 1,496.482	9,879,644 (4,070,762) 9,866,312 5,927,790 144,6,147 (21,522) (183,500) 5,058,607 6,140,256 769,444 1,218,219 912,332 427,751 (27,256) (26,564,64) (60,055) (1,218,458) (1,451,037)	
Printerio e devicen anno ano accivico neve Residential Low Income Residential Small Cal Medium Cal Large Cal	[51,166,819]         [51,996,617]         [52,283,016]         \$170,557         \$1,644,583         \$428,174           \$43,184         (577,1232)         (53,159,964)         \$1,084,464         \$62,552,224         (55,418)         \$7           \$42,8184         (577,1232)         (62,536,150)         \$1,502,153         \$1,284,285         \$12,848,785         \$12,848,785         \$12,848,785         \$12,848,785         \$12,848,785         \$12,848,785         \$12,848,785         \$12,848,785         \$12,848,785         \$12,848,785         \$12,848,785         \$12,848,785         \$12,848,785         \$12,848,785         \$12,848,785         \$12,848,785         \$12,848,786         \$12,848,78	\$305,294 (5282,211) 52,076,036 53,351,472 52,035,637 5615,409 52,006,621 (5482,73) 51,291,402 53,248,567 52,248,6014 5416,184 53,298,646 53,270,055 (551,014) 53,274,567 (53,270,055 (551,014))	1512220441         521462451         52646241         65283241         520023093         530023093         530023093         530023093         530023093         530023093         533023093         53203393         533023093         53203393         533023093         53203393         533023093         53203393         533023093         53203393         533023093         53203393         533023093         53203393         533023093         53203393         533023093         53203393         533023093         53203393         533023093         53203393         53302309330330933093         533032303093	Bit         Distantistii         Distantistiii         Distantistiii <thdistantiii< th=""> <thdistantistiii< th=""> <thd< td=""><td>313 \$1,583,193 -123,0% -156,8% -48,7% 242 \$3,491,883 -188,6% -485,2% -52,2% 355 \$56,511,040 -132,04* -485,2% -52,2%</td><td></td><td>34.5% 52,736,638 14,728,927 -055% (\$1,563,226), 1.496,482 100.4% \$1,435,392 3,131,048 -63.8% (\$20,881) 3,742,425 -50.7% \$20,723 5,250,375</td><td>1000441         1001104         1001104         1001104         1001104         1001104         1001101           1001401         1001104         1001104         1001104         1001104         1001101           1001401         0011040         662704         1001104         1001104         1001104           1001401         0011049         662704         1001017         100101         1001104           1001401         0011049         662704         1001017         100101         1001104           1001401         0011049         201107         1001004         1001104         1001104           1001401         0011049         201107         1001004         1001104         1001104           1001401         0011049         201107         1001004         1001104         1001104           1001401         0011049         201107         1001004         2011104         1001004           10160101         0011049         201104         2011104         2011104         2011104           10160101         0011049         2011047         2011047         2011047         2011047           10160101         2011014         2011014         2011047         2011047         2011047     </td></thd<></thdistantistiii<></thdistantiii<>	313 \$1,583,193 -123,0% -156,8% -48,7% 242 \$3,491,883 -188,6% -485,2% -52,2% 355 \$56,511,040 -132,04* -485,2% -52,2%		34.5% 52,736,638 14,728,927 -055% (\$1,563,226), 1.496,482 100.4% \$1,435,392 3,131,048 -63.8% (\$20,881) 3,742,425 -50.7% \$20,723 5,250,375	1000441         1001104         1001104         1001104         1001104         1001104         1001101           1001401         1001104         1001104         1001104         1001104         1001101           1001401         0011040         662704         1001104         1001104         1001104           1001401         0011049         662704         1001017         100101         1001104           1001401         0011049         662704         1001017         100101         1001104           1001401         0011049         201107         1001004         1001104         1001104           1001401         0011049         201107         1001004         1001104         1001104           1001401         0011049         201107         1001004         1001104         1001104           1001401         0011049         201107         1001004         2011104         1001004           10160101         0011049         201104         2011104         2011104         2011104           10160101         0011049         2011047         2011047         2011047         2011047           10160101         2011014         2011014         2011047         2011047         2011047	
Total Customers on Arrearage Mgmt/Forgiveness P							23.9% (\$1,289,321) \$25,608,257	9,753,717 (200,002) 3,753,717 (200,002) 3,753,713 (9,994,241) (00,771) 2,453,298 3,747,703 (1,760,068) 513,288,663 56,749,429 (51,043,772) 51,310,479 540,600 513,288,563 56,749,429	
Total Customers on Arrearage Mgmt/Forgiveness P Residential Low Income Residential Small (Zai Medium C&I Large C&I Total	$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	$ \begin{array}{c} \hline & 687 \\ \hline & 3,118 \\ \hline & 3,056 \\ \hline & 0 \\ \hline & 0 \\ \hline \end{array} $	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	215         190         -35.2%         -38.4%         -49.0%           231         1,189         27.4%         14.1%         -15.3%           0         0         0         0.0%         0.0%	-51394 -59.154 -61.384 -65.584 -64.484 -60.284 -53 -31.7% -28.7% -41.9% -45.3% -53.6% -53.28% -52 -0.0% -0.0% -0.0% -0.0% -0.0% -0.0%	$\begin{array}{c c c c c c c c c c c c c c c c c c c $		
Medium C&I Large C&I		_ = = = = = = = = = = = = = = = = = = =				$- \underbrace{\begin{array}{c} 0.0\% \\ 0.0\% \end{array}}_{0.0\%} \underbrace{\begin{array}{c} 0.0\% \\ 0.0\% \end{array}}_{0.0\%}$			
Total Customers Disconnected for Non-Payment Residential	2,339         2,785         3,411         3,696         3,737         3,881           1         234         874         1,253         776         1,294         1,294           3         38         238         381         218         381         218         381           20         77         76         1,294         76         1,294         361	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	446 <u>1,379</u> <u>10.6%</u> <u>0.7%</u> <u>-22.9%</u> 0 0 <u>0</u> 2000.0% <u>-100.0%</u> <u>-100.0%</u>			1 (780) (1,333) (1,240) (1,764) (1,2653) (2,059) (1,890) (1,707) (1,572)	
Low Income Residential	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	$\begin{array}{cccccccccccccccccccccccccccccccccccc$			0 0 0.0% -100.0% -100.0% 9 6 -79.5% -100.0% -100.0%				
Large C&I	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$		$\frac{1}{0} = \frac{1}{0} = \frac{1}$	2         3         -40.0%         -100.0%         -100.0%           0         0         0         0.0%         0.0%         0.0%           0         0         -0         -27.1%         -100.0%         -100.0%			$(1 - \frac{1}{2}) = -\frac{1}{2} - \frac{1}{2} - \frac{1}{2}$	
Customers on Payment Plans	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	$\begin{array}{c c c c c c c c c c c c c c c c c c c $	$ - \frac{1}{12,877} - \frac{8,980}{2901} - \frac{7,660}{2107} - \frac{8,311}{2707} - \frac{8,880}{2707} - \frac{7,660}{2707} - \frac{8,311}{2707} - \frac{8,889}{2707} - \frac{8,811}{2707} - 8$	$\frac{163}{63} = \frac{8,055}{2,147} = \frac{10,021}{2,256} = \frac{11,106}{2,237} = \frac{10,553}{2,057} = \frac{10}{7}$	306 10,677 - 1.8% - 37.7% - 52.8%		- <u>-21.6%</u>	$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	
Small C&I Medium C&I	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	z,zzy         z,zzy         z,zyz         z,zyz         z,zyz         z,uyz         z,uz         z,	2011         -40.78         -58.1%           596         561         -4.2%         -33.8%         0.4%           146         139         -16.2%         -29.3%         34.8%		139.4% (1,9/1) 139.4% (8) (74) 180.8% (6) (12)	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	
Large C&I Total Current A/R	<u>4</u> <u>4</u> <u>3</u> <u>- 4</u> <u>- 21,791</u> <u>- 21,744</u> <u>21,314</u>	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	2 5 3 - 4 - 11 15,993 11,408 10,183 11,113 11,885 10,7	10 13 12 10 10 94 10,892 13,140 14,238 13,290 13,	7 5 -50.0% 25.0% 0.0% 153 13,646 -7.7% -39.6% -53.3%	0.0%  450.0%  400.0%  1200.0%  1200.0%  00%  00%  00%  00%  00%  00%  00%		0 0 9 8 12 712 712 712 712 712 712 712 712 712	
Residential Low Income Residential	55,492,047 6,070,045 3,720,308 3,720,308 2,940,861 2,940,861 2,671,187 2,717,721 4,1310,260 4,952,644 4,952,64 4,952,64 4,952,64 4,952,64 4,952,64 4,952,64 4,952,64 4,952,64 4,952,64 4,952,64 5,671,187 2,717,721	13,536,601 36,860,754 33,17,163 56,622,415 66,204,600 61,151,869 3097,819 2,813,542 3,196,259 4,223,584 5,050,075 3,791,942	52,142,666 48,923,468 45,950,997 38,197,271 57,128,576 63,282,5 3,341,973 3,236,548 2,966,733 2,373,349 3,382,966 3,740,7 4,0037,006 0,3037,007,007,007,007,007,007,007,007,0	48 47,999,371 42,086,309 45,641,500 56,303,687 76,835, 87 3,013,860 2,221,270 2,662,966 3,009,563 4,433,	736 \$74,997,967 -6.0% 16.6% 29.0% 877 \$4,312,411 -44.9% -13.0% -1.2%	48% 38.3% 26.7% 10.3% 14.2% 5.4% 0 -11.2% 24.5% 9.4% 27% 21.1% 16.7% 28	16.1% (\$3,349,381) 6,950,612 -12.2% (\$2,728,072) (483,760)	10,343,583 1,745,004 15,818,316 13,330,304 4,462,770 5,225,556 2,324,337 (318,728) 10,631,136 (34,128) (34,128) (35,273,10,131,136 (34,128) (34,128) (35,128,10) (	
Small C&I Medium C&I Large C&I	- <u>17,675,456</u> <u>15,192,781</u> <u>13,257,197</u> <u>13,136,873</u> <u>13,471,835</u> <u>13,497,854</u> <u>13,457,385</u> <u>13,471,835</u> <u>14</u>	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	$\begin{array}{c c c c c c c c c c c c c c c c c c c $	184	x124         x13,555,590         -         -         -         -         5.9%         -         3.9%         -         3.9%         -         0.0%         -         10.2%         111         111         -         111         111         -         111         -         111         111         -         111         -         111         -         111         -         111         111         -         111         111         -         111         111         111         -         111         111         -         111         111         111         -         111         111         -         111	$\begin{array}{c c c c c c c c c c c c c c c c c c c $	9.8% 522,325 5.5% 55% 507,237 12.5% 52,802,938 1.777 647	1 281,127 (2007) 111 870,477 198,708 35,406 223,626 4,126 (727,725) 1,185,341 (10,10,10,10,10,10,10,10,10,10,10,10,10,1	
rotal	- 1956.63 - 1957.95 - 1957.95 - 1956.97 - 1957.95 - 1957	15,628,184 \$75,462,207 \$83,890,541 \$105,615,263 \$119,566,977 \$111,810,239 5,528,184 \$75,462,207 \$83,890,541 \$105,615,263 \$119,566,977 \$111,810,239	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	43 \$659,843 \$659,843 \$659,843 \$659,843 \$659,843 \$659,843	843 \$659,843 -11.2% -99.2% -99.1%		-99,4% (\$12,143,656) \$9,219,056	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$	
Low Income Residential	-         -         62.7%         61.6%         57.4%         61.7%         61.8%           -         -         24.2%         -         24.8%         -         76.5%         18.5%         18.5%           -         -         76.5%         76.4%         -         76.5%         78.0%         -         78.0%         -         78.0%         -         78.0%         -         78.0%         -         78.0%         -         78.0%         -         78.0%         -         78.0%         -         78.0%         -         78.0%         -         -         78.0%         -         78.0%         -         78.0%         -         -         78.0%         -         78.0%         -         78.0%         -         -         78.0%         -         78.0%         -         -         78.0%         -         -         78.0%         -         -         -         78.0%         -         -         -         78.0%         - <t< td=""><td>615%         615%         523%         603%         642%         57.0%           18.0%         18.8%         143%         18.5%         17.2%         25.9%           75.2%         77.4%         72.5%         76.6%         75.8%         75.8%           84.5%         86.3%         80.1%         76.6%         76.8%         75.8%</td><td><math display="block">\begin{array}{c ccccccccccccccccccccccccccccccccccc</math></td><td><math>\frac{-376}{4\%}</math> <math>-\frac{48.376}{17.4\%}</math> <math>-\frac{42.8\%}{19.9\%}</math> <math>-\frac{38.6\%}{12.8\%}</math> <math>-\frac{42.8\%}{15.8\%}</math> <math>-\frac{46}{19}</math></td><td><u>5.9%</u> <u>5.9%</u> <u>-19.3%</u> <u>-20.1%</u> <u>5.9%</u> <u>-37.0%</u> <u>-33.7%</u> <u>-37.0%</u> <u>-33.7%</u> <u>-24.1%</u> <u>-17.7%</u></td><td><math display="block">\begin{array}{cccccccccccccccccccccccccccccccccccc</math></td><td></td><td><math display="block">\begin{array}{cccccccccccccccccccccccccccccccccccc</math></td></t<>	615%         615%         523%         603%         642%         57.0%           18.0%         18.8%         143%         18.5%         17.2%         25.9%           75.2%         77.4%         72.5%         76.6%         75.8%         75.8%           84.5%         86.3%         80.1%         76.6%         76.8%         75.8%	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	$\frac{-376}{4\%}$ $-\frac{48.376}{17.4\%}$ $-\frac{42.8\%}{19.9\%}$ $-\frac{38.6\%}{12.8\%}$ $-\frac{42.8\%}{15.8\%}$ $-\frac{46}{19}$	<u>5.9%</u> <u>5.9%</u> <u>-19.3%</u> <u>-20.1%</u> <u>5.9%</u> <u>-37.0%</u> <u>-33.7%</u> <u>-37.0%</u> <u>-33.7%</u> <u>-24.1%</u> <u>-17.7%</u>	$\begin{array}{cccccccccccccccccccccccccccccccccccc$		$\begin{array}{cccccccccccccccccccccccccccccccccccc$	
Medium C&I		$\begin{array}{c c c c c c c c c c c c c c c c c c c $	81.5% 67.7% 75.7% 73.4% 76.1% 77. 85.1% 85.1% 81.1% 87.3% 86.3% 86.3% 80.4% 81.1%	0% 83.2% 77.9% 72.1% 75.3% 77. 7% 88.8% 85.2% 81.9% 83.1% 83.1% 83.1%	7.1% 63.0% -19.3% -11.7% 2.3% 65.5% -19.3% -11.7% 36.1% -3.7% -10.0%	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	-11.2% -7.0% -7.0%	$\begin{array}{c c c c c c c c c c c c c c c c c c c $	
Total Footnotes (if necessary)	03.87% 06.07% 03.27% 66.2% 66.5%	04.3/1 00.076 57.6% 63.6% 66.9% 62.5%	00.876 00.576 52.976 50.376 57.1% 56	.1/0 52.37h 48.8% 46.9% 53.3% 56	0.4.% 30.4% 1.0% -19.9%	-20-370 -15.6% -15.6% -18.7% -26.7% -18.6% -16	-10.0%	·13.1/8 ·13.0/8 ·3.1/8 ·10.4% ·12.0% ·17.8% ·10.7% ·10.3% ·10.7%	

Footnotes (if necessary)
(1) Summed on billing month rather than calendar month.
(2) Dollars allocated to reinstate and pay bad debt have been excluded from these amounts.